Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman Provider Contact Phone: (707) 407-4134 Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 49

Total Units of Service for Quarter (Unit=1 Hour): 153

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 28 Two or More Races: 65-74: 32 Caucasian: 62 75-84: African American: 13 0 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 77 Asian Indian: **CLIENT GENDER** Cambodian: Male: 30 Chinese: Female: 47 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 77 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 46 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 48 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 48 Greatest Economic Need (Minority): Total: 77 6 Greatest Economic Need (Non-Minority): 41 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman Provider Contact Phone: (707) 407-4134 Provider Contact Email: cgehman@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
(Total Guses Opened by Legar Hobbell Gue		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	10	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	0	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	3	1	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	3	2	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	4	2	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	35	33	3	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	0	0		
E3. Other Housing:	1	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	1	0	0		
F2. Supplemental Security Income (SSI):	4	2	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 1	AAA Name: Area 1 Agency	on Aging				
AAA Contact Name:		AA	A Contact Phone:		AAA Contact Email:	
Provider Name:	Legal Services of Northern (	California	Co	unty(ies): Humboldt	and Del Norte Countie	s
Provider Contact	Name: Cynthia Gehman	Pro	ovider Contact Phone: (707)	407-4134	Provider Contact Email	cgehman@lsnc.net
INDIVIDUAL RIGHTS						
G1. Immigration/	Naturalization:	0	0	0	0	
G2. Elder Abuse/I	Neglect/Exploitation:	0	0	0	0	
G3. Other Individ	ual Rights:	0	0	0	0	
MISCELLANEOUS						
H1. Estate Plannir	ng/Wills/Trusts:	15	1	0	0	
H2. Advance Heal	Ith Care Directives (AHCD):	3	0	0	0	
H3. Financial Pow	vers of Attorney:	0	0	0	0	
H4. Other Miscella	aneous:	0	0	0	0	
TOTAL CA	ASES OPENED IN QUARTER:	85	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			44	4	1	
TOTAL E	ESTIMATED CASE WORK HOL	JRS SPENT:	153			
	OUTREAC	H/COMMUNITY	EDUCATION ACTIVITIES I	DATA		
	TOTAL # OF SPECIAL OUTR	EACH ACTIVITI	ES IN THE QUARTER:	0		
TOTAL ESTIMATE	ED#OF SPECIAL OUTREACH	ACTIVITY HOU	RS IN THE QUARTER:	0		
TOTAL # OF	F COMMUNITY LEGAL EDUCA	TION PROGRA	MS IN THE QUARTER:	0		
TOTAL ESTIMATED	# OF COMMUNITY LEGAL ED	DUCATION HOU	RS IN THE QUARTER:	0		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: (530) 646-4079 Provider Contact Email: ccobbaert@Isnc.net

Total Unduplicated Client Count for Quarter: 114

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 417

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 34 Two or More Races: 65-74: 47 Caucasian: 102 75-84: African American: 21 3 85+: Native American/Native Alaskan: 12 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 114 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 39 Chinese: Female: 47 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 86 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 80 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 61 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 0 Limited English: 1 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 95 2 Greatest Economic Need (Minority): Total: 10 114 Greatest Economic Need (Non-Minority): 77 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: (530) 646-4079 Provider Contact Email: ccobbaert@Isnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	2	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	42	43	5	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	16	2	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	3	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	3	3	1	0

Fiscal Year: 2016-2017

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Quarter.												
PSA: 2		AAA Name: PSA	l 2 Area Age	ency on Agin	g							
AAA Conta	act Name:				AAA Co	ontact Phone	:			AAA Contac	ct Email:	
Provi	ider Name:	Legal Services of	f Northern (	California			Co	unty(ies):	Lassen, M	odoc, Shasi	ta, Siskiyou	, <b>an</b>
Provi	ider Contact	Name: Cathy Cob	baert		Provide	er Contact Ph	one: <i>(530)</i>	646-4079		Provider Co	ntact Email:	ccobbaert@lsnc.net
INDIVIDUAL	RIGHTS											
G1. I	mmigration/I	Naturalization:		0			0		0		0	
G2. E	Elder Abuse/N	Neglect/Exploitation	n:	0	Γ		0		0		0	
G3. C	Other Individ	ual Rights:		5	- [		4		0		0	
MISCELLAN	IEOUS									•		
H1. E	State Plannir	ng/Wills/Trusts:		34	Γ		34		0		0	
H2. A	Advance Heal	Ith Care Directives	(AHCD):	1			1		0		0	
H3. F	inancial Pow	ers of Attorney:		0			0		0		0	
H4. C	Other Miscella	aneous:		0			0		0		0	
	TOTAL CA	ASES OPENED IN	QUARTER:	114		TOTAL CAS	SES CLOS	ED IN QUA	RTER BY C	ASE CLOS	ED CODE	
				, 11.		TOTAL COL	JNSEL	TOTAL LI	MITED	TOTAL LE	GAL	
					L	AND ADV	/ICE	ADD. SEF	RVICES	REPRESENT	TATION	
					J		113		12	J.	0	
	TOTAL E	STIMATED CASE	WORK HOL	JRS SPENT:		388						
			OUTREAC	H/COMMUNI	TY EDL	JCATION AC	TIVITIES D	ATA				
			INFORM	IATION ON S	PECIAL	OUTREAC	H ACTIVITI	ES				
Date	Loca	tion		itreach Activit			_	argeted By		Est # of	Est.	
24.0		plicable)	. , , , , , , , , , , , , , , , , , , ,		,		Outreach	gotou <b>-</b> .y		People Reached	Hours	
9/13/1	16 Mod	oc Senior Center	Provided in	nfo on senior s	services	;	Seniors			27	6.5	
8/9/16	Fall	River Outreach		terature/information	mation	about	Seniors			27	7 7	
9/18/1		no Outreach Fair. erson	Informatio	n about servi	ces		Attendees	of Fairs		20	7	
TOTAL	L ESTIMATE	TOTAL # OF SPE						3 21				
		INFORMA	TION ON CC	MMUNITY LE	EGAL E	DUCATION	PROGRAM	IS/ACTIVIT	IE			
Date	Loca (If Ap	tion plicable)	Topic				Targeted A	Audience		Est # of Participan	Est. ts Hours	
8/5/16	5 Mod	oc Senior Center	Advised or	n LL/T and gua	ardiansl	nip legal	Seniors e	ligible for se	ervices	28	8	

Fiscal Year: 2016-2017

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: (530) 646-4079 Provider Contact Email: ccobbaert@Isnc.net

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: (530) 898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jeniffer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter: 152

Total Cases Closed in Quarter: 121

Total Units of Service for Quarter (Unit=1 Hour): 985

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 41 65-74: 59 Caucasian: 133 75-84: African American: 30 6 85+: Native American/Native Alaskan: 22 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 152 Asian Indian: **CLIENT GENDER** Cambodian: Male: 54 Chinese: Female: 98 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 152 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 84 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 84 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 0 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 40 0 Greatest Economic Need (Minority): Total: 9 152 Greatest Economic Need (Non-Minority): 83 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: (530) 898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jeniffer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	13	6	2	0		
A2. Contracts/Warranties:	8	8	0	0		
A3. Other Consumer/Finance:	4	5	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	13	9	2	0		
D2. Medicare:	0	1	1	0		
D3. Other Health/Community Based Care:	2	1	1	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	51	30	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	9	0	0		
E3. Other Housing:	1	1	0	0		
INCOME MAINTENANCE						
F1. Social Security:	3	1	2	0		
F2. Supplemental Security Income (SSI):	7	3	1	0		
F3. Pensions/Retiree Benefits:	0	2	0	0		
F4. Other Income Maintenance:	4	0	2	0		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 3 AAA Name: Area 3					
AAA Contact Name: Mary Neumann	AAA	Contact Phone: (530) 898	8-5961	AAA Contact Email: mn	eumann@csuchico.edu
Provider Name: Legal Services of Northern Cali	ifornia	Cou	ınty(ies): Butte, Colo	usa, Glenn, Plumas, Te	ham
Provider Contact Name: Jeniffer Haffner or Barba	<b>ra Segal</b> Provid	der Contact Phone: (530)	345-9491	Provider Contact Email:	jhaffner@LSNC.net or bse
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	1	2	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	19	17	2	0	
H2. Advance Health Care Directives (AHCD):	7	1	4	1	
H3. Financial Powers of Attorney:	7	2	4	0	
H4. Other Miscellaneous:	2	1	0	0	
TOTAL CASES OPENED IN QUARTER:	152	TOTAL CASES CLOSE	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		99	21	1	
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	985			
OUTREACH/O	COMMUNITY ED	DUCATION ACTIVITIES D	ATA		
		_			
TOTAL # OF SPECIAL OUTREA	ACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH AC	CTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION	ON PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUC			0		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916-486-1876 AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 142

Total Cases Closed in Quarter: 138

Total Units of Service for Quarter (Unit=1 Hour): 698

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 36 Two or More Races: 65-74: 127 62 Caucasian: 75-84: African American: 34 3 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 142 Asian Indian: **CLIENT GENDER** Cambodian: Male: 50 Chinese: Female: 92 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 142 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 87 Vietnamese: 0 Homebound: Guamanian: 19 0 Lives Alone: Hawaiian: 80 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 0 Limited English: 0 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 89 0 Greatest Economic Need (Minority): Total: 4 142 Greatest Economic Need (Non-Minority): 72 Greatest Economic Need (Minority Status Unknown): 0

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Fiscal Year: 2016-2017

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916-486-1876 AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUART d by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		15	16	0	0
A2. Contracts/Warranties:		10	10	0	0
A3. Other Consumer/Finance:		7	5	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		1	1	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	1	0	0
C2. Conservatorship:		1	1	0	0
C3. Other Family:		1	1	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		1	1	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		40	37	0	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		5	5	0	1
E3. Other Housing:		12	9	0	2
INCOME MAINTENANCE					
F1. Social Security:		6	5	0	0
F2. Supplemental Security Income (SSI):		8	5	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		2	1	0	0

Fiscal Year: 2016-2017

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A Contact N			on Aging				
	lame: Dave Soto		AAA	Contact Phone: 916-48	6-1 <i>876</i>	AAA Contact Email: ds	oto@a4aa.com
Provider	Name: Legal Services	s of Northern	California	Co	ounty(ies): Nevada, P	lacer, Sierra	
Provider	Contact Name: W.H. (He	erb) Whitaker	Prov	der Contact Phone: 530-2	217-4026	Provider Contact Email	: hwhitaker@lsnc.net
VIDUAL RIC	GHTS						
G1. Imm	igration/Naturalization:		0	0	0	0	
G2. Elder	Abuse/Neglect/Exploitat	ion:	6	8	0	0	
G3. Othe	r Individual Rights:		0	0	0	0	
CELLANEO	us						
H1. Estat	te Planning/Wills/Trusts:		24	23	0	0	
H2. Adva	ince Health Care Directive	es (AHCD):	0	0	0	0	
H3. Finar	ncial Powers of Attorney:		0	0	0	0	1
H4. Othe	r Miscellaneous:		2	1	0	0	
T	OTAL CASES OPENED	IN QUARTER:	142	TOTAL CASES CLOS	SED IN QUARTER BY	CASE CLOSED CODE	
				TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				130	0	8	
-	TOTAL ESTIMATED CAS	SE WORK HO	JRS SPENT:	690			
		OUTREAC	H/COMMUNITY F	DUCATION ACTIVITIES	ΡΔΤΔ		1
	TOTAL # OF S	PECIAL OUTF	REACH ACTIVITIES	S IN THE QUARTER: 🔲	1		
TOTAL ES	TOTAL # OF S STIMATED # OF SPECIA				0		
TOTAL ES	STIMATED # OF SPECIA	L OUTREACH	ACTIVITY HOUR	S IN THE QUARTER:	0		
	STIMATED # OF SPECIA	L OUTREACH	ACTIVITY HOUR	S IN THE QUARTER:	0 MS/ACTIVITIE	Fst # of Fst	
TOTAL ES	STIMATED # OF SPECIA	L OUTREACH	ACTIVITY HOUR	S IN THE QUARTER:	0	Est # of Est. Participants Hours	
	INFORM  Location (If Applicable)  Santucci Justice	IATION ON CO Topic	ACTIVITY HOUR:  DMMUNITY LEGAL  The state of	E IN THE QUARTER:  EDUCATION PROGRAI  Targeted	0 MS/ACTIVITIE	Participants Hours	
Date	INFORM  Location (If Applicable)	Topic  Communit Participate	MMUNITY LEGAL  y Information Active	E IN THE QUARTER:  EDUCATION PROGRAM  Targeted  ity*  Older Ad	0 MS/ACTIVITIE Audience	Participants Hours	
Date 7/2016	INFORM  Location (If Applicable)  Santucci Justice Center Roseville	Topic  Communit Participate Communit	ACTIVITY HOUR:  DMMUNITY LEGAL  The state of	E IN THE QUARTER:  Targeted  ity*  Older Ad  use Team	0 MS/ACTIVITIE Audience ults and Service Provide	Participants Hours	
Date	INFORM  Location (If Applicable)  Santucci Justice	Topic  Communit Participate Communit	MMUNITY LEGAL  Y Information Active in y Agency Elder Abo	E IN THE QUARTER:  Targeted  ity*  Older Aduse Team	0 MS/ACTIVITIE Audience ults and Service Provide	Participants Hours	
Date 7/2016	INFORM  Location (If Applicable)  Santucci Justice Center Roseville	Topic  Communit Participate Communit Calls to Se activities  Testify at	MMUNITY LEGAL  Y Information Active in y Agency Elder Abo	EDUCATION PROGRAL  Targeted  ity*  Older Ad  use Team  coordinate  Disabled  Dervisors  Seniors i	0 MS/ACTIVITIE Audience ults and Service Provide	Participants Hours rs 17 3	

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916-486-1876 AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

9/1/2016	Placer County DA's	*CLE PROGRAM: Insights in Dementia	Service Providers	20	3
-	Office, Rocklin, CA	and other Cognitive	·		
	•	Im airments			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: **Susan Townsend** Provider Contact Phone: **530-742-8289** Provider Contact Email: **susan@yslegal.comcastb** 

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 55

Total Units of Service for Quarter (Unit=1 Hour): 508

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 13 Two or More Races: 65-74: 22 Caucasian: 55 75-84: African American: 18 2 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 57 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 25 Chinese: Female: 32 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 57 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 13 Vietnamese: 0 Homebound: 0 Guamanian: 0 Lives Alone: Hawaiian: 31 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 24 0 Greatest Economic Need (Minority): 5 Total: 57 Greatest Economic Need (Non-Minority): 20 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530-742-8289 Provider Contact Email: susan@yslegal.comcastb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE	<u>.</u>					
A1. Bankruptcy/Debt Collection:	8	4	1	0		
A2. Contracts/Warranties:	1	2	0	0		
A3. Other Consumer/Finance:	1	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	1	0	2	0		
D2. Medicare:	2	0	3	1		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	11	5	1	2		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	6	3	3		
E3. Other Housing:	1	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	1	1	1	1		
F3. Pensions/Retiree Benefits:	1	1	0	0		
F4. Other Income Maintenance:	1	0	0	0		

Fiscal Year: 2016-2017

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PSA: 4	AAA Name: Are	ea 4 Agency on Aging					
AAA Contact Na	ame: Jane Stan, Progra	am Manager	AAA Contact Phon	e: <b>916-486-1</b>	876	AAA Contact Email:	jstan@agencyonaging4.org
Provider	Name: Yuba Sutter Leg	al Center		Cour	nty(ies): Sutter and	Yuba Counties	
Provider C	Contact Name: Susan To	wnsend	Provider Contact P	hone: <i>530-742</i>	2-8289	Provider Contact En	nail: <b>susan@yslegal.comcastb</b>
INDIVIDUAL RIG	HTS						
G1. Immig	gration/Naturalization:		0	0	0		0
G2. Elder	Abuse/Neglect/Exploitation	n:	0	1	0		0
G3. Other	Individual Rights:		0	4	0		0
MISCELLANEOU	IS						
H1. Estate	Planning/Wills/Trusts:		11	1	3		0
H2. Advan	ice Health Care Directives	(AHCD):	9	2	3		0
H3. Financ	cial Powers of Attorney:		9	0	4		0
H4. Other	Miscellaneous:		0	0	0		0
то	TAL CASES OPENED IN	QUARTER:	74 TOTAL CA	ASES CLOSEI	O IN QUARTER BY C	ASE CLOSED COD	E
		,	TOTAL CO		TOTAL LIMITED	TOTAL LEGAL	
			AND AD		ADD. SERVICES	REPRESENTATION	
				27	21		7
T	OTAL ESTIMATED CASE	WORK HOURS SPEN	IT: 494				
		OUTREACH/COMMU	JNITY EDUCATION A	CTIVITIES DA	TA		
	TOTAL # OF SPI	ECIAL OUTREACH AC	TIVITIES IN THE QUA	ARTER:	0		
TOTAL ES	TIMATED # OF SPECIAL	OUTREACH ACTIVITY	HOURS IN THE QUA	ARTER:	0		
	INFORMA	TION ON COMMUNITY	LEGAL EDUCATION	N PROGRAMS	ACTIVITIE		
Date	Location	Topic		Targeted Au	ıdience	Est # of Est.	
	(If Applicable)					Participants Hours	
7/12/16	YC City Hall	Aid to the elderly		Seniors		6 4	1
7/18/16	Daughters of Leisure	Out of state power of	ompanies	Seniors		97 1.5	5
8/18/16	Yuba City Senior Center	Senior legal issues		Seniors		5 3	3
8/23/16	Yuba County Senior Center	New Medical laws		Seniors		10 7	2
9/8/16	Prestige Assisted Living	Health care directive	S	Seniors		16 1.5	5
9/20/16	NorCal Senior Fair	YSLC services		Seniors		7 2	

6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530-742-8289 Provider Contact Email: susan@yslegal.comcastb

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

14

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

County(ies): Yolo

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 123

Total Cases Closed in Quarter: 175

Total Units of Service for Quarter (Unit=1 Hour): 352

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 65-74: 55 Caucasian: 79 75-84: African American: 22 4 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 123 Asian Indian: **CLIENT GENDER** Cambodian: Male: 58 Chinese: Female: 65 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 123 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 78 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 77 Institutionalized: Samoan: 3 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 14 Race Unknown/Some Other Race: 31 Client Declined to Provide Information: Rural: 31 0 Greatest Economic Need (Minority): Total: 123 37 Greatest Economic Need (Non-Minority): 49 Greatest Economic Need (Minority Status Unknown): 0

28

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

County(ies): Yolo

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	ode)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	13	14	5	0		
A2. Contracts/Warranties:	17	8	11	2		
A3. Other Consumer/Finance:	12	6	3	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	0	4	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	1	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	4	1	2	1		
D2. Medicare:	2	1	0	1		
D3. Other Health/Community Based Care:	3	2	2	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	49	32	14	10		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	1	0		
E3. Other Housing:	2	3	0	1		
INCOME MAINTENANCE						
F1. Social Security:	1	0	1	0		
F2. Supplemental Security Income (SSI):	4	2	3	1		
F3. Pensions/Retiree Benefits:	1	0	0	0		
F4. Other Income Maintenance:	5	4	1	1		

Fiscal Year: 2016-2017

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Quarter: 1									
PSA: 4	AAA Name:	Area 4 Agency	on Aging						
AAA Contact Na	ame: Jane Stan		AAA (	Contact Phone	916-486	i-1876	AAA Contact	Email: <i>jstal</i>	n@agencyonaging4.org
Provider	Name: Legal Service	es of Northern	California		Co	unty(ies): Yolo			
Provider (	Contact Name: Alysa	Meyer	Provid	der Contact Ph	one: <i>530-6</i>	662-1065	Provider Con	tact Email:	ameyer@lsnc.net
INDIVIDUAL RIG	HTS								
G1. Immi	gration/Naturalization:		0		0	1		0	
	Abuse/Neglect/Exploit	ation:	4		2	0		0	
	Individual Rights:		6		5	1		0	
MISCELLANEOU									
	e Planning/Wills/Trusts		18		10	9		0	
	nce Health Care Directi	` ,	4		1	3		0	
	cial Powers of Attorney	<b>/</b> :	0		0	1		0	
	Miscellaneous:		0		0	0	J	0	
TC	OTAL CASES OPENE	D IN QUARTER:	152			ED IN QUARTER BY			
				TOTAL COU AND ADV		TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
					95	63		17	
т	OTAL ESTIMATED C	ASE WORK HO	IRS SPENT:	339			,		
			H/COMMUNITY ED		TIVITIES	NATA			
		_	NATION ON SPECIA	AL OUTREACI					
Date	Location (If Applicable)	Type of O	utreach Activity		Groups Ta Outreach	argeted By		Est. Hours	
	(п Аррпсавіе)						Reached		
9/26/16	Woodland	Presentati	on to providers of ol	der adult	Providers	of services for older	50	3	
,		services	-		adults			,	
	TOTAL # OF	SPECIAL OUTF	REACH ACTIVITIES	IN THE QUAR	RTER:	1			
TOTAL ES	TIMATED # OF SPEC	IAL OUTREACH	ACTIVITY HOURS	IN THE QUAR	RTER:	3			
	INFOR	RMATION ON CO	OMMUNITY LEGAL	FDUCATION	PROGRAN	AS/ACTIVITIE			
Date	Location	Topic			Targeted		Est # of	Est.	
24.0	(If Applicable)	. 5010			. 4. 90.00		Participants		
7/07/16	RISE-Esparto	Traffic Am	nesty		Older Adı	ults	30	3	
8/25/16	Clarksburg	Scams			Older Adı	ults	5	4	
9/08/16	Esparto	Medi-Cal I	state Recovery		Older Adı	ults	10	3.2	

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: (916) 551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 105

Total Cases Closed in Quarter: 74

Total Units of Service for Quarter (Unit=1 Hour): 243

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 27 Two or More Races: 65-74: 44 Caucasian: 63 75-84: African American: 22 19 85+: Native American/Native Alaskan: 12 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 105 Asian Indian: **CLIENT GENDER** Cambodian: Male: 36 Chinese: 3 Female: 69 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 105 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 56 Vietnamese: Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 62 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 0 Limited English: 8 Race Unknown/Some Other Race: 10 Client Declined to Provide Information: Rural: 1 6 Greatest Economic Need (Minority): Total: 12 105 Greatest Economic Need (Non-Minority): 63 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: (916) 551-2144 Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		5	5	0	0	
A2. Contracts/Warranties:		3	3	0	0	
A3. Other Consumer/Finance:		3	3	0	1	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	2	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	2	0	0	
C2. Conservatorship:		1	0	0	0	
C3. Other Family:		3	2	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	1	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		0	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	4	0	19	1	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		6	3	0	1	
E3. Other Housing:		6	5	0	1	
INCOME MAINTENANCE						
F1. Social Security:		1	1	0	0	
F2. Supplemental Security Income (SSI):		2	2	0	0	
F3. Pensions/Retiree Benefits:		2	2	1	0	
F4. Other Income Maintenance:		0	0	0	0	

Fiscal Year: 2016-2017

Quarter:	1
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PSA: 4 AAA Name: Area 4 A					
AAA Contact Name: Jane Stan	AAA C	Contact Phone: 916-486-	1876	AAA Contact Email: jsta	an@agencyonaging4.org
Provider Name: Sacramento Senior L	egal Services	Cou	inty(ies): Sacrament	o	
Provider Contact Name: Rachel Baca	Provid	er Contact Phone: (916)	551-2144	Provider Contact Email:	rbaca@lsnc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	8	5	0	0	
G3. Other Individual Rights:	8	6	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	14	5	0	0	
H2. Advance Health Care Directives (AHCI	D): 1	1	0	0	
H3. Financial Powers of Attorney:	1	1	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUA	RTER: 105	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		68	2	4	
TOTAL ESTIMATED CASE WOR	RK HOURS SPENT:	240			
OU'	TREACH/COMMUNITY ED	UCATION ACTIVITIES D	АТА		
II	NFORMATION ON SPECIA	L OUTREACH ACTIVITIE	ES .		
Date Location Typ (If Applicable)	oe of Outreach Activity	Groups Ta Outreach	rgeted By	Est # of Est. People Hours Reached	
	erview of Services at YMCA alth Fair	Annual Seniors		30 2.7	
TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTI	L OUTREACH ACTIVITIES REACH ACTIVITY HOURS		3		
TOTAL # OF COMMUNITY LEGAL TOTAL ESTIMATED # OF COMMUNITY LEGAL			0		

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415-492-0230 ext. 303 Provider Contact Email: Dlevin@legalaidmarin.org

91

Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 419

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 28 Two or More Races: 65-74: 55 Caucasian: 76 75-84: African American: 16 9 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 104 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 51 Chinese: Female: 53 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 104 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 55 Vietnamese: 0 Homebound: Guamanian: 24 0 Lives Alone: Hawaiian: 46 Institutionalized: Samoan: 43 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 16 8 Client Declined to Provide Information: Rural: 0 9 Greatest Economic Need (Minority): Total: 12 104 Greatest Economic Need (Non-Minority): 41 Greatest Economic Need (Minority Status Unknown): 5 **CLIENT ETHNICITY**

8

Fiscal Year: 2016-2017

Quarter: 1

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415-492-0230 ext. 303 Provider Contact Email: Dlevin@legalaidmarin.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LF	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	7	9	0		
A2. Contracts/Warranties:	6	1	0		
A3. Other Consumer/Finance:	7	9	2		
EMPLOYMENT					
B1. Discrimination:	1	1	0		
B2. Other Employment:	3	1	0		
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	2	0	(	
C2. Conservatorship:	1	1	0		
C3. Other Family:	2	3	0	(	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0		
D2. Medicare:	0	0	0	(	
D3. Other Health/Community Based Care:	0	0	0		
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	19	12	7		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	0		
E3. Other Housing:	22	12	2		
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	(	
F2. Supplemental Security Income (SSI):	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0		
F4. Other Income Maintenance:	1	3	0		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 5 AAA Name: Marin County L	Division of Aging an	d Adult Services					
AAA Contact Name: Ana Bagtas	AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org						
Provider Name: Legal Aid of the North Bay	County(ies): Marin County						
Provider Contact Name: David Levin	Provid	er Contact Phone: 415-4	92-0230 ext. 303	Provider Contact Email	Dlevin@legalaidmarin.org		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0			
G3. Other Individual Rights:	11	8	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	18	15	0	0			
H2. Advance Health Care Directives (AHCD):	0	0	0	0			
H3. Financial Powers of Attorney:	0	0	0	0			
H4. Other Miscellaneous:	0	0	0	0			
TOTAL CASES OPENED IN QUARTER:	: 104	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE			
	104	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		78	11	2			
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	412					
OUTREAC	CH/COMMUNITY ED	UCATION ACTIVITIES D	PATA				
INFORM	MATION ON SPECIA	L OUTREACH ACTIVITI	ES				
Date Location Type of O	utreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached			
8/4 Point Reyes Elder Fina	ancial Abuse Prevention	on Vulnerabl	e Seniors	17 7			
TOTAL # OF SPECIAL OUTI TOTAL ESTIMATED # OF SPECIAL OUTREACH			7				
TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL E		_	0				

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Ester Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

38

545

Total Unduplicated Client Count for Quarter: 58

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 9 Two or More Races: 65-74: 26 Caucasian: 3 75-84: African American: 16 1 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 58 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 21 Chinese: 16 Female: 32 Filipino: 14 Client Declined to Provide Information: 5 Japanese: 12 Total: 58 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 30 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 3 Limited English: 0 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 58 52 Greatest Economic Need (Non-Minority): 3 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Ester Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	1	1	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	2	1	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0	
C2. Conservatorship:	2	1	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	1	1	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	5	5	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	1	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	1	0	0	0	
F2. Supplemental Security Income (SSI):	2	2	0	0	
F3. Pensions/Retiree Benefits:	1	1	0	0	
F4. Other Income Maintenance:	1	1	0	0	

Fiscal Year: 2016-2017

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Quarter: 1									
	A Name: Department of Agi	ng and Adult S	ervices AAA						
AAA Contact Name: Michael Zaugg		AAA	AAA Contact Phone: 415-355-6790				AAA Contact Email: michael.zaugg@sfgov.org		
Provider Name: Nih	onmachi Legal Outreach db	a API Legal Ou	treach	County(ies):	San Franc	isco			
Provider Contact Name: Ester Leong		Provid	Provider Contact Phone: 415-567-6255			Provider Contact Email: eleong@apilegaloutreach.			
INDIVIDUAL RIGHTS									
G1. Immigration/Natur	alization:	13		3	1		2		
G2. Elder Abuse/Negle	ct/Exploitation:	9		6	0		0		
G3. Other Individual Rights:		0	0		0		0		
MISCELLANEOUS									
H1. Estate Planning/Wills/Trusts:		18	6		0		2		
H2. Advance Health Care Directives (AHCD):		0	0		0		0		
H3. Financial Powers of Attorney:		2	1		0		1		
H4. Other Miscellaneou	ıs:	1		1	0		0		
TOTAL CASES	OPENED IN QUARTER:	61	TOTAL CASES CL	OSED IN QL	JARTER BY C	ASE CLOSE	D CODE		
	TOTAL COL			TOTAL	LIMITED	TOTAL LEG			
			AND ADVICE		ERVICES	REPRESENT	ATION		
			3	2	1		5		
TOTAL ESTIN	MATED CASE WORK HOURS	S SPENT:	524						
	OUTREACH/O	OMMUNITY E	DUCATION ACTIVITIE	S DATA					
	INFORMAT	ION ON SPECIA	AL OUTREACH ACTIV	/ITIES					
Date Location (If Applicab	**	Type of Outreach Activity			Groups Targeted By Outreach		Est. Hours		
Fall 2016 APILO Newsletter: Senior Rights Bulletin			etin Senior	s, tenants, o	ganizations	20000	13		
				ork with seni					
TO <sup>-</sup>	ΓAL # OF SPECIAL OUTREA	CH ACTIVITIES	IN THE QUARTER:		1				
	OF SPECIAL OUTREACH AC			1	3				
	INFORMATION ON COMM	IUNITY LEGAL	EDUCATION PROGE	AMS/ACTIV	ITIE				
Date Location (If Applicab	Topic le)	Topic		Targeted Audience		Est # of Participants	Est. s Hours		
9/15/16 DAAS	Multidisciplina	Multidisciplinary Team Meeting		Professionals		10	3		
9/22/16 Kimochi,	Inc. Elder Abuse P	Elder Abuse Problems and Strategies Training			Social Workers				

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Ester Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

9/23/16 Western Addition's Advocacy, newsletter and brochure Elders/General Public 20 2
Senior Center distribution

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

3
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

8

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.gov

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: *Howard M. Levy* Provider Contact Phone: *415-538-3333 x307* Provider Contact Email: *hlevy@laesf.org* 

Total Unduplicated Client Count for Quarter: 207

Total Cases Closed in Quarter: 120

Total Units of Service for Quarter (Unit=1 Hour): 2469

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 65-74: 95 Caucasian: 120 75-84: African American: 53 27 85+: Native American/Native Alaskan: 16 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 207 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 96 Chinese: 27 Female: 111 Filipino: 11 Client Declined to Provide Information: 0 Japanese: 0 Total: 207 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 103 Vietnamese: 0 Homebound: Guamanian: 14 0 Lives Alone: Hawaiian: 97 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 15 1 Limited English: 59 Race Unknown/Some Other Race: 19 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 49 207 Greatest Economic Need (Non-Minority): 65 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

19

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.gov

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard M. Levy Provider Contact Phone: 415-538-3333 x307 Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	17	12	0	2		
A2. Contracts/Warranties:	2	0	0	0		
A3. Other Consumer/Finance:	5	5	0	3		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	2	0	0	0		
C3. Other Family:	1	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	3	2	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	2	3	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	72	32	0	24		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	5	0	0		
E3. Other Housing:	47	3	0	0		
INCOME MAINTENANCE						
F1. Social Security:	7	6	0	0		
F2. Supplemental Security Income (SSI):	11	15	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	0	0	0		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6 AAA Name: Department of	Aging and Adult Se	ervices AAA						
AAA Contact Name: Michael Zaugg	AAA (	Contact Phone: 415-355-	6790	AAA Contact Email: michael.zaugg@sfgov.gov				
Provider Name: Legal Assistance to the Elderly County(ies): San Francisco								
Provider Contact Name: Howard M. Levy	Provid	ler Contact Phone: 415-53	8-3333 x307	Provider Contact Email: hlevy@laesf.org				
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0	0	0	0				
G2. Elder Abuse/Neglect/Exploitation:	15	0	0	0				
G3. Other Individual Rights:	1	0	0	0				
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	3	3	0	1				
H2. Advance Health Care Directives (AHCD):	0	0	0	0				
H3. Financial Powers of Attorney:	1	1	0	0				
H4. Other Miscellaneous:	11	3	0	0				
TOTAL CASES OPENED IN QUARTER: 207 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE								
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION				
		90	0	30				
TOTAL ESTIMATED CASE WORK HOURS SPENT: 2469								
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0								
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:								
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:								
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:								
TOTAL ESTIMATED # OF COMMONTY LEGAL EDUCATION HOURS IN THE GOARTER.								

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

39

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 693

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 11 65-74: 15 Caucasian: 1 75-84: African American: 6 0 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 13 Total: 47 Asian Indian: **CLIENT GENDER** Cambodian: 1 Male: 25 Chinese: 34 Female: 22 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 47 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 20 Vietnamese: 3 Homebound: Guamanian: 0 0 Lives Alone: 0 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 3 Limited English: Race Unknown/Some Other Race: 41 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 30 47 Greatest Economic Need (Non-Minority): 1 Greatest Economic Need (Minority Status Unknown): 0

0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE								
A1. Bankruptcy/Debt Collection:		0	0	0	0			
A2. Contracts/Warranties:		0	0	0	0			
A3. Other Consumer/Finance:		0	0	0	0			
EMPLOYMENT								
B1. Discrimination:		3	3	0	0			
B2. Other Employment:		5	4	0	0			
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0			
C2. Conservatorship:		0	0	0	0			
C3. Other Family:		0	0	0	0			
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:		0	0	0	0			
D2. Medicare:		0	0	0	0			
D3. Other Health/Community Based Care:		0	0	0	0			
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):		19	10	2	3			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0			
E3. Other Housing:		0	0	0	0			
INCOME MAINTENANCE								
F1. Social Security:		0	0	0	0			
F2. Supplemental Security Income (SSI):		0	0	0	0			
F3. Pensions/Retiree Benefits:		0	0	0	0			
F4. Other Income Maintenance:		0	0	0	0			

ı	F	iscal	١V	ear:	201	6-1	SU-	17

Quarter: 1

PSA: <i>6</i>	AAA Name: Dep	partment of Ag	ing and Adult	Services AAA					
AAA Contact Na	me: Michael Zaugg		AAA	Contact Phone	415-355-	6790	AAA Contac	t Email: <i>mic</i>	hael.zaugg@sfgov.org
Provider N	Name: Asian American	s Advancing J	lustice - Asian	Law Caucus	Cou	nty(ies): San Fran	cisco		
Provider C	contact Name: Irma Aron	ce, Grants an	<b>d Admini</b> Prov	vider Contact Ph	one: <b>415-8</b> 9	06-1701	Provider Co	ntact Email:	irmaa@advancingjustice-
INDIVIDUAL RIGH	HTS								
G1. Immig	ration/Naturalization:	Į.	18		15	0		0	
G2. Elder A	Abuse/Neglect/Exploitation	ո։ [	0		0	0		0	
G3. Other	Individual Rights:	J.	0		0	0		0	
MISCELLANEOU	S								
H1. Estate	Planning/Wills/Trusts:	J.	0		0	0		0	
H2. Advan	ce Health Care Directives	(AHCD):	0		0	0		0	
H3. Financ	ial Powers of Attorney:	J.	0		0	0		0	
H4. Other	Miscellaneous:	J.	2		2	0		0	
TO <sup>*</sup>	TAL CASES OPENED IN	QUARTER:	47	TOTAL CAS	SES CLOSE	D IN QUARTER BY	CASE CLOSE	ED CODE	
				TOTAL COU	-	TOTAL LIMITED	TOTAL LE		
				AND ADV		ADD. SERVICES	REPRESENT	_	
					34	2		3	
т	OTAL ESTIMATED CASE	WORK HOUF	RS SPENT:	690					
		OUTREACH	COMMUNITY E	EDUCATION AC	TIVITIES D	ATA			
		INFORMA	TION ON SPEC	IAL OUTREACH	ACTIVITIE	S			
Date	Location (If Applicable)	Type of Outr	each Activity		Groups Tai Outreach	rgeted By	Est # of People Reached	Est. Hours	
8/31/16	CTA- Willy Woo Woo Playground, San Francisco, CA	Know Your	Rights Presentat	tion	Chinatown residents	neighborhood	150	3	
	TOTAL # OF SP	ECIAL OUTRE	ACH ACTIVITIE	S IN THE QUAF	RTER:	1			
TOTAL EST	TIMATED # OF SPECIAL	OUTREACH A	CTIVITY HOUR	S IN THE QUAF	RTER:	3			
TOTA	AL # OF COMMUNITY LE	GAL EDUCAT	ION PROGRAM	IS IN THE QUAF	RTER:	0			
TOTAL ESTIM	MATED # OF COMMUNIT	Y LEGAL EDU	CATION HOUR	S IN THE QUAF	RTER:	0			

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.` County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq. & Maria Vict Provider Contact Phone: 415-553-3408 Provider Contact Email: ryan@Ircl.org

Total Unduplicated Client Count for Quarter: 34

Total Cases Closed in Quarter: 16

Total Units of Service for Quarter (Unit=1 Hour):

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 65-74: 10 Caucasian: 0 75-84: African American: 11 1 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 34 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: Chinese: Female: 27 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 5 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 32 Race Unknown/Some Other Race: 33 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 34 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

33

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.` County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq. & Maria Vict Provider Contact Phone: 415-553-3408 Provider Contact Email: ryan@Ircl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)				
CONSUMER/FINANCE								
A1. Bankruptcy/Debt Collection:	0	0	0	0				
A2. Contracts/Warranties:	0	0	0	0				
A3. Other Consumer/Finance:	3	0	0	0				
EMPLOYMENT								
B1. Discrimination:	0	0	0	0				
B2. Other Employment:	0	0	0	0				
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0				
C2. Conservatorship:	0	0	0	0				
C3. Other Family:	0	0	0	0				
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:	0	0	0	0				
D2. Medicare:	0	0	0	0				
D3. Other Health/Community Based Care:	0	0	0	0				
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):	7	1	1	3				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0				
E3. Other Housing:	0	0	0	0				
INCOME MAINTENANCE								
F1. Social Security:	3	0	0	0				
F2. Supplemental Security Income (SSI):	9	5	0	0				
F3. Pensions/Retiree Benefits:	0	0	0	0				
F4. Other Income Maintenance:	1	0	0	0				

Fiscal Year: 2016-2017

Quarter: 1

PSA: <i>6</i>	AAA Name: Dep	partment of	Aging and	Adult Se	ervices AAA					
AAA Contact Nam	ne: <i>Michael Zaugg</i>			AAA C	Contact Phone	: 415-355	5-6790	Α	AA Contact Email: <i>Mic</i>	hael.Zaugg@sfgov.org
Provider Na	ame: La Raza Centro	Legal, Inc.`				Co	unty(ies): City &	Coun	ty of San Francisco,	CA
Provider Co	ntact Name: <i>Ryan Knu</i>	ıtson, Esq. 8	& Maria Vict	Provid	ler Contact Ph	one: <b>415-5</b>	553-3408	Р	rovider Contact Email:	ryan@lrcl.org
INDIVIDUAL RIGHT	TS									
G1. Immigra	ation/Naturalization:			0		0	ļ	0	0	
G2. Elder Ab	ouse/Neglect/Exploitation	n:		0		0		0	0	
G3. Other Ir	ndividual Rights:			1		0		1	0	
MISCELLANEOUS										
H1. Estate P	Planning/Wills/Trusts:			7		1		2	0	
H2. Advance	e Health Care Directives	(AHCD):		0		0	ļ	0	0	
H3. Financia	l Powers of Attorney:			0		0		0	0	
H4. Other M	liscellaneous:			2		2		0	0	
тот	AL CASES OPENED IN	QUARTER:		34	TOTAL CAS	SES CLOS	ED IN QUARTER E	Y CA	SE CLOSED CODE	
			,		TOTAL COU		TOTAL LIMITED		TOTAL LEGAL	
					AND ADV		ADD. SERVICES		REPRESENTATION	
						9		4	3	
TO	TAL ESTIMATED CASE	WORK HO	URS SPEN	Г:	722					
		OUTREAC	CH/COMMUI	NITY ED	UCATION AC	TIVITIES [	DATA			
		INFORM	MATION ON	SPECIA	AL OUTREACI	H ACTIVIT	IES			
Date	Location	Type of O	utreach Activ	vity		Groups Ta	argeted By		Est # of Est.	
	(If Applicable)			-		Outreach			People Hours Reached	
									neached	
Various	SAN FRANCISCO AND VARIOUS	Voter Reg Legal Sen	istration Dri	ve -La Ra	aza Centro	LOW-INC	OME, LATINO, AND	OR	100 40	
	ORGANIZATIONS	pregai Seri	ioi ciiriic			ILLIDEKEI				
7/28/16, 9/	30TH STREET		ty Partnershi				rvice Providers/		50 5	
-	SENIOR CENTER	service pr	oviders for t	he Latino	o elderly	Hospital /	Associations/ Home	are		
	TOTAL # OF SP	ECIAL OUT	REACH ACT	IVITIES	IN THE QUAR	RTER:	0			
TOTAL ESTI	MATED # OF SPECIAL	OUTREACH	ACTIVITY	HOURS	IN THE QUAR	RTER:	45			
						-				
TOTAL	. # OF COMMUNITY LE	GAL EDUC	ATION PRO	GRAMS	IN THE QUAR	RTER:	0			
TOTAL ESTIMA	ATED # OF COMMUNIT	Y LEGAL E	DUCATION	HOURS	IN THE QUAR	RTER: 🦳	0			

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 333

Total Cases Closed in Quarter: 341

Total Units of Service for Quarter (Unit=1 Hour): 1620

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	46	Two or More Races:	0
65-74:	149	Caucasian:	252
75-84:	101	African American:	52
85+:	37	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	333	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	100	Chinese:	6
Female:	233	Filipino:	6
Client Declined to Provide Information:	0	Japanese:	1
Total:	333	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	91	Vietnamese:	0
Homebound:	35	Guamanian:	0
Lives Alone:	0	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	16	Other Asian/Pacific Islander:	16
Limited English:	8	Race Unknown/Some Other Race:	0
Rural:	0	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	34	Total:	333
Greatest Economic Need (Non-Minority):	56		
Greatest Economic Need (Minority Status Unknow	vn): 0		
CLIENT ETHNICITY			

Fiscal Year: 2016-2017

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE		·					
A1. Bankruptcy/Debt Collection:	7	6	2	1			
A2. Contracts/Warranties:	9	7	3	0			
A3. Other Consumer/Finance:	14	11	2	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	1	1	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	2	1	0	0			
C3. Other Family:	2	2	1	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	1	1	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	1	0	1	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	58	40	14	6			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	20	15	4	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	3	3	1	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2016-2017

Quarter: 1									
<b>PSA</b> : 7	AAA Name: Aging	and Adult Sei	vices Burea	au-County Employ	ment an	d Human Services De	epartment		
AAA Contact Na	ame:		AAA	A Contact Phone:			AAA Contact	Email:	
Provider	Name: Contra Costa Seni	or Legal Servi	ces		Col	unty(ies): Contra Co.	sta		
Provider C	Contact Name: Verna Haas		Pro	vider Contact Phor	ie: <i>925 6</i>	09-7900	Provider Cont	act Email:	Verna.haas@ccsls.org
INDIVIDUAL RIG	HTS								
G1. Immig	gration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation:		16		7	9		1	
G3. Other	Individual Rights:		0		0	0		0	
MISCELLANEOU	JS								
H1. Estate	e Planning/Wills/Trusts:		68		34	37		0	
H2. Advan	nce Health Care Directives (A	HCD):	103		22	85		0	
H3. Financ	cial Powers of Attorney:		0			0		0	
H4. Other	Miscellaneous:		28		20	4		0	
ТО	TAL CASES OPENED IN Q	UARTER:	333	TOTAL CASE	S CLOS	ED IN QUARTER BY C	ASE CLOSE	CODE	
		ļ.		TOTAL COUNS	_	TOTAL LIMITED	TOTAL LEG		
				AND ADVIC		ADD. SERVICES	REPRESENTA	TION	
					170	163		8	
T	OTAL ESTIMATED CASE W	ORK HOURS	SPENT:	1606					
	(	OUTREACH/CO	MMUNITY I	EDUCATION ACTI	VITIES D	ATA			
		INFORMATIO	ON ON SPEC	CIAL OUTREACH	ACTIVITI	ES			
Date	Location	Type of Outread	ch Activity	G	aroups Ta	argeted By	Est # of	Est.	
	(If Applicable)			С	utreach		People Reached	Hours	
9/30/16	Antioch	Senior Fair		[5	Seniors		80	3.5	
	TOTAL # OF SPEC	IAL OUTREAC	H ACTIVITIE	ES IN THE QUART	ER:	1			
TOTAL ES	TIMATED # OF SPECIAL O					4			
				AL EDUCATION PR					
Data			JNIIT LEGA				F-4 # -4	Ган	
Date	Location (If Applicable)	Topic		ı	argeted i	Audience	Est # of Participants	Est. Hours	
7/27/16		AHCD Info			Seniors		25	2	
8/5/16		Training for Pro	viders Flder		Service Pr	oviders	25	2.5	
8/16/16	Oakley	Small Claims In				me owners 60+	12	2.5	
9/7/16	concord	DPOA lecture	10		Seniors	THE OWNERS OUT	15	1.5	
3///10	CONCORU	DI OA IECLUIE			JCI IIOI S		15	1.5	

Fiscal Year: 2016-2017

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

9/14/16 Pittsburg AHCD info Seniors 8 1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager AAA Contact Phone: 650-573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.* 

Total Unduplicated Client Count for Quarter: 233

Total Cases Closed in Quarter: 143

Total Units of Service for Quarter (Unit=1 Hour): 759

CLIENT CH		OR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	72	Two or More Races:	3
65-74:	98	Caucasian:	140
75-84:	49	African American:	11
85+:	14	Native American/Native Alaskan:	3
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	233	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	93	Chinese:	5
Female:	140	Filipino:	25
Client Declined to Provide Information:	0	Japanese:	2
Total:	233	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	91	Vietnamese:	3
Homebound:	7	Guamanian:	0
Lives Alone:	112	Hawaiian:	0
Institutionalized:	2	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	6	Other Asian/Pacific Islander:	12
Limited English:	37	Race Unknown/Some Other Race:	23
Rural:	10	Client Declined to Provide Information:	5
Greatest Economic Need (Minority):	80	Total:	233
Greatest Economic Need (Non-Minority):	37		
Greatest Economic Need (Minority Status Unknown	wn): 3		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager AAA Contact Phone: 650-573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc*.

CASES OPENED IN QUARTER			ES CLOSED IN QUART	
(Total Cases Opened by Legal Problem Coo	de)	(Total Cases Close	d by Case Closing Code & I	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	6	0	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	4	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	26	18	12	3
D2. Medicare:	1	0	2	0
D3. Other Health/Community Based Care:	6	3	3	2
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	64	50	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	3	0	0
F2. Supplemental Security Income (SSI):	18	8	8	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	1	3	0

Fiscal Year: 2016-2017

Quarter: 1

AA Contact Name: Michelle Makino, Pro	ogram Manage	r i	AAA Contact Pho	ne: <i>650-573</i>	3-3527	AAA Contact	Email: mma	akino@smcgov.org
Provider Name: Legal Aid Society of	of San Mateo C	County		Co	unty(ies): San Mated			
Provider Contact Name: M. Stacey Ha	awver	1	Provider Contact	Phone: <i>650-5</i>	517-8917	Provider Con	tact Email: I	mshawver@legalaidsr
IVIDUAL RIGHTS								
G1. Immigration/Naturalization:		0		0	0		0	
G2. Elder Abuse/Neglect/Exploitation:		6		0	0		2	
G3. Other Individual Rights:		0		0	0		0	
CELLANEOUS								
H1. Estate Planning/Wills/Trusts:		1		1	1		0	
H2. Advance Health Care Directives (Al-	HCD):	0		0	0		0	
H3. Financial Powers of Attorney:		0		0	0		0	
H4. Other Miscellaneous:		0		1	1		0	
TOTAL CASES OPENED IN Q	UARTER:	149	TOTAL	ASES CLOS	ED IN QUARTER BY (	CASE CLOSE	D CODE	
TOTAL GAGES OF EACH IN CA	o, j	173	TOTAL C		TOTAL LIMITED	TOTAL LEG		
			AND A	DVICE	ADD. SERVICES	REPRESENTA	ATION .	
			7111271	DVICE	71551 SERVICES	KETKESEITT	RIION	
			7.1105 7.1	101	34	TELL TESELTY	8	
TOTAL ESTIMATED CASE W	ORK HOURS	SPENT:	726			NEI NEGENTI	-	
		r		101	34	, and the second	-	
	OUTREACH/CO	MMUNIT	726	101	34 DATA		-	
C	OUTREACH/CO	MMUNIT	726 TY EDUCATION A PECIAL OUTREA	101 ACTIVITIES D	DATA  ES		8	
C	OUTREACH/CO	MMUNIT	726 TY EDUCATION A PECIAL OUTREA	101 ACTIVITIES D	34 DATA	Est # of	-	
Date Location (If Applicable)  8/5/16 San Mateo Senior	OUTREACH/CO	MMUNIT	726 TY EDUCATION A PECIAL OUTREA	101 ACTIVITIES D ACH ACTIVITI Groups Ta	DATA  ES	Est # of People	8 Est.	
Date Location (If Applicable)  8/5/16 San Mateo Senior Center	INFORMATIO Type of Outreac Resource Fair	MMUNIT ON ON SI The Activity	726 TY EDUCATION A PECIAL OUTREA	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach Seniors	DATA JES argeted By	Est # of People Reached	Est. Hours	
Date Location (If Applicable)  8/5/16 San Mateo Senior Center	INFORMATIO	MMUNIT ON ON SI The Activity	726 TY EDUCATION A PECIAL OUTREA	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach Seniors	DATA  ES	Est # of People Reached	Est. Hours	
Date Location (If Applicable)  8/5/16 San Mateo Senior Center	INFORMATIO Type of Outreac Resource Fair Recovery Happe	DN ON SI h Activity	726 TY EDUCATION A PECIAL OUTREA	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach Seniors Seniors at	DATA JES argeted By	Est # of People Reached	Est. Hours	
Date Location (If Applicable)  8/5/16 San Mateo Senior Center  9/20/16 San Mateo	INFORMATIO Type of Outreac Resource Fair Recovery Happe	DN ON SI DN Activity	726 TY EDUCATION A PECIAL OUTREA	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach Seniors Seniors and	DATA  JES  argeted By  Ind disabled adults	Est # of People Reached	Est. Hours	
Date Location (If Applicable)  8/5/16 San Mateo Senior Center  9/20/16 San Mateo  TOTAL # OF SPECIAL OL	INFORMATIO Type of Outreac Resource Fair Recovery Happe	DN ON SI DN	726  TY EDUCATION A  PECIAL OUTREA  ITIES IN THE QU  DURS IN THE QU	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach Seniors Seniors at	DATA  DES  argeted By  Ind disabled adults  2 4	Est # of People Reached	Est. Hours	
Date Location (If Applicable)  8/5/16 San Mateo Senior Center  9/20/16 San Mateo  TOTAL # OF SPECIAL OU  INFORMATIO	INFORMATIO Type of Outreac Resource Fair Recovery Happe	DN ON SI DN	726 TY EDUCATION A PECIAL OUTREA	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach Seniors Seniors at	DATA  DES  argeted By  Ind disabled adults  2 4  IS/ACTIVITIE	Est # of People Reached	Est. Hours	
Date Location (If Applicable)  8/5/16 San Mateo Senior Center  9/20/16 San Mateo  TOTAL # OF SPECIAL OUT INFORMATION INFORMATI	INFORMATIO Type of Outreac  Resource Fair  Recovery Happe HAL OUTREACH UTREACH ACTION ON COMMU	PIN ON SI The Activity The Activity H ACTIVITY HO	726 TY EDUCATION A PECIAL OUTREA  ITIES IN THE QU DURS IN THE QU EGAL EDUCATION	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach Seniors Seniors and JARTER: JARTER:	DATA  DES  argeted By  Ind disabled adults  2 4  IS/ACTIVITIE  Audience	Est # of People Reached  100  100  Est # of	Est. Hours	

Fiscal Year: 2016-2017

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager AAA Contact Phone: 650-573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.* 

8/22/16	Health Plan of San Mateo	Medi-Cal training for Institute on Aging Staff	Case managers and providers for CCI population	12	4
8/23/16	Casa Pacificia	Elder Abuse & Legal Aid Services	Seniors	30	3
9/16/16	Fair Oaks Adult Activity Center	Health and Senior Issues	Seniors	30	4
9/20/16	Magnolia Senior Center	Elder Abuse & Legal Aid Services	Seniors	15	3
9/22/16	San Bruno Senior Center	Health and Senior Issues	Seniors	30	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 373

Total Cases Closed in Quarter: 193

Total Units of Service for Quarter (Unit=1 Hour): 2087

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 60 Two or More Races: 65-74: 167 Caucasian: 138 75-84: African American: 101 98 85+: Native American/Native Alaskan: 43 0 Asian/Pacific Islander Client Declined to Provide Information: 2 Total: 373 Asian Indian: 14 **CLIENT GENDER** Cambodian: 0 Male: 118 Chinese: 37 Female: 255 Filipino: 17 Client Declined to Provide Information: 0 Japanese: 1 Total: 373 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 127 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 99 12 Limited English: 77 Race Unknown/Some Other Race: 43 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 373 142 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown): 0

45

Fiscal Year: 2016-2017

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUART	TER .
(Total Cases Opened by Legal Problem Cod	e)	(Total Cases Close	d by Case Closing Code & L	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	52	4	26	23
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	22	4	10	3
D2. Medicare:	70	4	34	6
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	22	6	4	0
F2. Supplemental Security Income (SSI):	55	5	8	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	0

Fiscal Year: 2016-2017

Quarter: 1

Quarter: 1				
PSA: 9 AAA Name: Alar	meda County Area Agency o	on Aging		
AAA Contact Name: Belinda Llaguno, I	Program Financia AA/	A Contact Phone: 510-577-3533	AAA Con	itact Email: <i>bllaguno</i>
Provider Name: Legal Assistance	e for Seniors	County(ies):	Alameda County	
Provider Contact Name: Lenora Me	erlander/James Treggia Pro	ovider Contact Phone: 510-832-3040	Provider	Contact Email: Imer
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	39	1	3	5
G2. Elder Abuse/Neglect/Exploitation	n: 100	12	12	9
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	0	1	0
H2. Advance Health Care Directives (	(AHCD):	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	5	1	0
TOTAL CASES OPENED IN	QUARTER: 375	TOTAL CASES CLOSED IN QUA	RTER BY CASE CLO	SED CODE
		TOTAL COUNSEL TOTAL LI AND ADVICE ADD. SER		. LEGAL ENTATION
		45	100	48
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	1824		
	OUTREACH/COMMUNITY	EDUCATION ACTIVITIES DATA		
	INFORMATION ON SPEC	CIAL OUTREACH ACTIVITIES	·	
Date Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People	

		OUTREACH/COMMUNITY EDUCA	TION ACTIVITIES DATA		
		INFORMATION ON SPECIAL O	UTREACH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours
7/7/2016	Satellite Senior	Senior Fair	Seniors	347	13
8/2/16	Lion Creek Crossing	Health Fair	Seniors	125	12.5
8/17/16	Fremont Main Library	Senior Fair	Seniors and Caregivers	30	5.5
8/31/16	Livermore Public Library	Senior Fair	Seniors	65	13
9/11/16	Frank Ogawa Plaza	Health Fair	Seniors	325	29.3
9/15/16	Oakland Zoo	Senior Fair	Seniors and Caregivers	450	11.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 85

Fiscal Year: 2016-2017

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/6/16	Lion Creek Crossing - CE site	Seniors' Guide to Public Benefits	Seniors	18	11
7/14/16	Rose Of Sharon Senior Homes- CE	Medicare Alert	Seniors	35	6.!
7/14/16	Taylor Memorial United Methodist Church - CE Site	Stepping up to the Plate	Seniors	16	6.7
7/15/16	Oak Center Towers - CE Site	Medicare Alert	Seniors	38	10
7/21/16	Bancroft Senior Homes - CE Site	Medicare Alert	Seniors	10	6.2
7/25/16	Adult Protective Services	General LAS	Senior Service Provider	6	4.5
7/26/16	Intertribal Friendship House - CE Site	Seniors' Guide to Public Benefits	Seniors	42	5.2
7/27/16	Allen Temple Arms Senior Apartments - CE Site	Medicare Alert	Seniors	12	6.5
7/29/16	Downtown Oakland Senior Center - CE Site	Consumer Fraud	Seniors	38	13.5
7/29/16	Downtown Oakland Senior Center - CE Site	Consumer Fraud	Seniors	20	7
8/4/16	Sacramento Senior Homes- CE Site	Create a Secure Future	Seniors	6	(
8/10/16	African Civil Rights Center	Citizenship for Seniors	Seniors	10	1!
8/16/16	Lavender Seniors of the East Bay	General LAS	Seniors	12	5.5
8/17/16	East Bay Trust and Estates Lawyers	Stepping up to the Plate	Caregiver of Seniors	10	
8/25/16	San Leandro Senior Community Center	General LAS	Seniors and Caregivers	28	6.5

Fiscal Year: 2016-2017

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

8/25/16	Harrison Street Senior Housing - CE site	Medicare Alert	Seniors	38	10
8/29/16	Kiwanis Club of Alameda	General LAS	Seniors and Caregivers	11	
9/8/16	San Leandro Senior Community Center	General LAS	Seniors	48	
9/11/16	Alta Bates Summit Medical Center - CE Site	General LAS	Seniors	60	
9/14/16	Alameda County Family Justice Center - CE Site	Keeping Elders Safe	Senior Service Provider	9	6
9/20/16	Legal Assistance for Seniors / HICAP - CE Site	Keeping Elders Safe	Senior Service Provider	6	
9/21/16	Sojourner Truth Manor - CE Site	Create a Secure Future	Seniors	9	
9/21/16	Lawrence Livermore National Laboratory- CE Site	General LAS	Caregiver of Seniors	26	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 23

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 178

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 519

Total Cases Closed in Quarter: 517

Total Units of Service for Quarter (Unit=1 Hour): 2517

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	61	Two or More Races:	21
65-74:	232	Caucasian:	337
75-84:	153	African American:	20
85+:	73	Native American/Native Alaskan:	12
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	519	Asian Indian:	19
CLIENT GENDER		Cambodian:	0
Male:	171	Chinese:	36
Female:	348	Filipino:	23
Client Declined to Provide Information:	0	Japanese:	9
Total:	519	Korean:	2
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	210	Vietnamese:	10
Homebound:	24	Guamanian:	0
Lives Alone:	129	Hawaiian:	0
Institutionalized:	11	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	45	Other Asian/Pacific Islander:	6
Limited English:	92	Race Unknown/Some Other Race:	14
Rural:	2	Client Declined to Provide Information:	10
Greatest Economic Need (Minority):	115	Total:	519
Greatest Economic Need (Non-Minority):	76		
Greatest Economic Need (Minority Status Unknow	/n): 1		
CLIENT ETHNICITY			
Hispanic/Latino:	121		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	16	2	0
A2. Contracts/Warranties:	13	11	2	0
A3. Other Consumer/Finance:	27	24	1	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	1	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	15	12	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	9	12	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	22	16	7	0
D2. Medicare:	14	12	1	2
D3. Other Health/Community Based Care:	8	7	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	52	51	3	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	50	42	4	0
INCOME MAINTENANCE				
F1. Social Security:	22	17	3	0
F2. Supplemental Security Income (SSI):	33	27	9	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	5	1	0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Trovider Contact Name. Georgia Bach, SALA Dire	ecting At 110	vider dontact i none. 400-2	.55-5551	Trovider Contact Email
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	44	28	9	8
G3. Other Individual Rights:	4	6	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	96	85	7	0
H2. Advance Health Care Directives (AHCD):	27	6	17	0
H3. Financial Powers of Attorney:	20	17	2	0
H4. Other Miscellaneous:	30	29	0	0
TOTAL CASES OPENED IN QUARTER:	519	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		432	69	16

TOTAL ESTIMATED CASE WORK HOURS SPENT:

2444

		INFORMATION ON SPECIAL OUTREAC	CH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
7/18/16	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	1
7/28/16	County Social Services Dept. of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Elder Abuse Task Force	4 1
8/18/16	SALA Central Office in San Jose	Training on Social Security and SSI for SALA Volunteers (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	4
8/18/16	Los Gatos Recreation Center	Participate in Resource Fair and Reach Out to Participants about SALA's Recently Reinstated Services at the Center	Prospective clients and their family members that might benefit from SALA's services	80 3

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

8/22/16	City of San Jose Housing Department	Participate in Meeting for Soliciting Input for the City's Analysis of Impediments to Fair Housing Report	Policy Makers and Staff at San Jose Interested in Issues Impacting San Jose Seniors	9	1.5
9/2/16	Silicon Valley Law Foundation Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Public Benefits Task Force	13	1.9
9/15/16	County Social Services Dept. in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Public Benefits Task Force	20	2
9/22/16	County Social Services Dept. of Adult Protective Services (APS) in San Jose	Meeting with APS Staff to Discuss How SALA and APS Can Coordinate on Elder Abuse Restraining Orders	Key Staff at Santa Clara County APS	2	2
9/23/16	Family Court in San Jose	Participate in Santa Clara County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA	Judges, Court staff, service providers and Legal Aid agencies that are members of DVRT	50	8.2
9/23/16	Cupertino Senior Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	40	1.5
9/28/16	Santa Clara University Law School	Participate in Public Interest Law Career Day	Law student volunteers for SALA	20	8.5
9/29/16	Santa Clara County Senior Wellness Fair at Mexican Heritage Plaza in San Jose	Participate in Senior Wellness Fair and Reach Out to Participants about SALA's Services	Senior participants and service providers at the Fair	100	10.9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 46

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
7/11/16	Parkview Senior Apartments in San Jose	Presentation on SALA and Powers of Attorney for Financial Management to Avoid Elder Abuse	Senior residents at the housing project	5 5.
7/20/16	Seven Trees Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	45

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

7/28/16	Camden Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	79
8/3/16	Santa Clara Valley Blind Center in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations Due to Disabilities (includes preparation time in July)	Senior participants at the center	40
8/22/16	John XXIII Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	40
9/15/16	Willow Ranch Senior Mobile Home Park in Sunnyvale	Presentation on SALA and Powers of Attorney for Financial Management	Senior residents at the mobile home park	5
9/30/16	Buena Vista Senior Apartments in San Jose	Presentation on SALA and Powers of Attorney for Financial Management	Senior residents at the apartment complex	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sigov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Olga Ramirez Provider Contact Phone: 209-644-2636 Provider Contact Email: oram@elconcilio.org

Total Unduplicated Client Count for Quarter: 186

Total Cases Closed in Quarter: 214

Total Units of Service for Quarter (Unit=1 Hour): 508

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 37 Two or More Races: 65-74: 53 Caucasian: 176 75-84: African American: 31 3 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 58 Total: 186 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 94 Chinese: Female: 92 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 186 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 122 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 156 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 141 186 Greatest Economic Need (Non-Minority): 7 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

166

Fiscal Year: 2016-2017

Quarter: 1

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Olga Ramirez Provider Contact Phone: 209-644-2636 Provider Contact Email: oram@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	13	0	13	0		
EMPLOYMENT						
B1. Discrimination:	1	0	1	0		
B2. Other Employment:	10	0	10	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	2	0	2	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	6	0	6	0		
D2. Medicare:	2	0	2	0		
D3. Other Health/Community Based Care:	10	0	10	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	4	0	4	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	16	0	16	0		
INCOME MAINTENANCE						
F1. Social Security:	6	0	6	0		
F2. Supplemental Security Income (SSI):	6	0	6	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	14	0	14	0		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services								
AAA Contact Name: Barbara Parrish	AAA Contact Phone: 209-468-1422 AAA Conta			AAA Contact Email: bpa	arrish@sjgov.org			
Provider Name: Council for the Spanish Speaking County(ies): San Joaquin								
Provider Contact Name: Olga Ramirez	Provid	der Contact Phone: 209-6	44-2636	Provider Contact Email:	oram@elconcilio.org			
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0	0	0	0				
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0				
G3. Other Individual Rights:	6	0	6	0				
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	18	0	18	0				
H2. Advance Health Care Directives (AHCD):	0	0	0	0				
H3. Financial Powers of Attorney:	2	0	2	0				
H4. Other Miscellaneous:	98	0	98	0				
TOTAL CASES OPENED IN QUARTER: 214 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE								
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION								
0 214 0								
TOTAL ESTIMATED CASE WORK HOURS SPENT: 508								
OUTREACH	COMMUNITY ED	DUCATION ACTIVITIES D	)ATA					
TOTAL # OF OPENIA OUTPEANA ACTIVITIES IN THE OUAPTER								
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0								
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0								
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:								
	TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:							

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Cathering Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 69

Total Cases Closed in Quarter: 52

Total Units of Service for Quarter (Unit=1 Hour): 102

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 4 Two or More Races: 65-74: 35 Caucasian: 64 75-84: African American: 23 0 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 69 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 30 Chinese: Female: 39 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 69 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 9 Vietnamese: 0 Homebound: Guamanian: 5 0 Lives Alone: Hawaiian: 19 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 1 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 69 0 Greatest Economic Need (Minority): Total: 1 69 Greatest Economic Need (Non-Minority): 8 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Cathering Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	2	1	0	0		
A2. Contracts/Warranties:	9	0	0	0		
A3. Other Consumer/Finance:	7	6	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0		
C2. Conservatorship:	1	0	0	0		
C3. Other Family:	1	9	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	1	1	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	2	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	9	5	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	0	0		
E3. Other Housing:	9	9	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	1	0	0		
F2. Supplemental Security Income (SSI):	0	1	0	0		
F3. Pensions/Retiree Benefits:	2	0	0	0		
F4. Other Income Maintenance:	2	1	0	0		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency on Aging						
AAA Contact Name: Doreen Schmidt	AAA Contact Phone: 209-532-6272	AAA Contact Email: dschmidt@area12.org				
Provider Name: Catholic Charities	County(ies): Alpine, Amador, Calaveras, Mariposa,					
Provider Contact Name: Cathering Driver	Provider Contact Phone: 209-532-7632	Provider Contact Email: cdriver@ccstockton.org				
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0 0	0				
G2. Elder Abuse/Neglect/Exploitation:	0 0	0				
G3. Other Individual Rights:	3 0	0				
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	6 0	0				
H2. Advance Health Care Directives (AHCD):	1 0	0				
H3. Financial Powers of Attorney:	5 0	0				
H4. Other Miscellaneous:	0 0	0				
TOTAL CASES OPENED IN QUARTER: 7	TOTAL CASES CLOSED IN QUARTER BY	CASE CLOSED CODE				
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION						
	52 0	0				
TOTAL ESTIMATED CASE WORK HOURS SPENT	87					
OUTREACH/COMMUN	ITY EDUCATION ACTIVITIES DATA					
INFORMATION ON	SPECIAL OUTREACH ACTIVITIES					
Date Location Type of Outreach Activ (If Applicable)	ty Groups Targeted By Outreach	Est # of Est. People Hours Reached				
7/14/16 Parish Hall EAP Training	Volunteers	25 15				
TOTAL # OF SPECIAL OUTREACH ACT	VITIES IN THE QUARTER:					
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY	· · · · · · · · · · · · · · · · · · ·					
TOTAL # OF COMMUNITY LEGAL EDUCATION PROC TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION I						

Fiscal Year: 2016-2017

Quarter: 1

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbot AAA Contact Phone: 831-688-0400 x819 AAA Contact Email: pattyt@seniorcouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: Creightonmendivil@senio

168

Total Unduplicated Client Count for Quarter: 166

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1469

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 42 Two or More Races: 65-74: 66 Caucasian: 118 75-84: African American: 27 2 85+: Native American/Native Alaskan: 19 Asian/Pacific Islander Client Declined to Provide Information: 12 Total: 166 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 52 Chinese: Female: 114 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 166 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 76 Vietnamese: 0 Homebound: Guamanian: 2 0 Lives Alone: 8 Hawaiian: Institutionalized: Samoan: 2 0 7 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 Limited English: 10 Race Unknown/Some Other Race: 41 Client Declined to Provide Information: Rural: 10 0 Greatest Economic Need (Minority): Total: 0 166 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 37 **CLIENT ETHNICITY** Hispanic/Latino: 41

Fiscal Year: 2016-2017

Quarter: 1

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbot AAA Contact Phone: 831-688-0400 x819 AAA Contact Email: pattyt@seniorcouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: Creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	12	5	0	1		
A2. Contracts/Warranties:	11	12	3	1		
A3. Other Consumer/Finance:	16	8	1	2		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	1	1	0	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	10	5	2	0		
D2. Medicare:	1	1	0	0		
D3. Other Health/Community Based Care:	5	3	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	47	34	7	9		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	1		
E3. Other Housing:	18	16	2	1		
INCOME MAINTENANCE						
F1. Social Security:	9	4	3	0		
F2. Supplemental Security Income (SSI):	0	0	1	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	3	1	0		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 13 AAA Name: Seniors Council of Sai	nta Cruz a	and San Benito Counties, I	nc.			
AAA Contact Name: Patty Talbot	AAA	A Contact Phone: 831-688-	0400 x819	AAA Contact Email: pa	AA Contact Email: pattyt@seniorcouncil.org	
Provider Name: Senior Citizens Legal Services		Cou	ınty(ies): Santa Cruz	z County & San Benito	Cou	
Provider Contact Name: Creighton Anthony Mendivil	Prov	vider Contact Phone: 831-42	26-8824	Provider Contact Email	: Creightonmendivil@senic	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	1	0	1	0		
G2. Elder Abuse/Neglect/Exploitation:	7	7	0	3		
G3. Other Individual Rights:	2	2	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	3	3	1	0		
H2. Advance Health Care Directives (AHCD):	2	2	0	0		
H3. Financial Powers of Attorney:	10	4	7	0		
H4. Other Miscellaneous:	6	5	2	1		
TOTAL CASES OPENED IN QUARTER:	166	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		118	31	19		
TOTAL ESTIMATED CASE WORK HOURS SE	PENT:	1469				
OUTREACH/COM	IMUNITY E	EDUCATION ACTIVITIES D	ATA			
TOTAL # OF SPECIAL OUTREACH			0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIV	ITY HOUR	RS IN THE QUARTER:	0			
TOTAL # OF COMMUNITY LEGAL EDUCATION F	PROGRAM	IS IN THE QUARTER:	0			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION						
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATI	ION HOUR	IS IN THE GUARTER.	0			

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559-600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S Provider Contact Phone: 559-570-1230 / 559-570-122 Provider Contact Email: kim@centralcallegal.org /

99

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 200

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 34 65-74: 49 Caucasian: 43 75-84: African American: 8 12 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 99 Asian Indian: **CLIENT GENDER** Cambodian: Male: 38 Chinese: Female: 61 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 99 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 52 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: 38 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 3 Limited English: Race Unknown/Some Other Race: 30 4 Client Declined to Provide Information: Rural: 2 2 Greatest Economic Need (Minority): Total: 49 99 Greatest Economic Need (Non-Minority): 37 Greatest Economic Need (Minority Status Unknown):

23

Fiscal Year: 2016-2017

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559-600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S Provider Contact Phone: 559-570-1230 / 559-570-122 Provider Contact Email: kim@centralcallegal.org /

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	7	6	0	1		
A2. Contracts/Warranties:	1	1	0	0		
A3. Other Consumer/Finance:	5	5	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	68	67	1	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	3	3	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	2	2	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	2	0	0		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Ai	rea Agency	on Aging					
AAA Contact Name: Adam Vinogradoff	,	AAA Contact Phone:	559-600-4405	AAA	Contact Email: avinog	radoff@fmaaa.org	
Provider Name: Central California Legal Service	es, Inc.		County(ies)	): Fresno & Made	ra		
Provider Contact Name: Kim Taing/Maryam Pour	rshafie (S	Provider Contact Pho	ne: <i>559-570-1230</i>	/ <b>559-570-122</b> Provi	ider Contact Email: <b>kin</b>	n@centralcallegal.org	
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0		0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	0		0	0	0		
G3. Other Individual Rights:	0		0	0	0		
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	6		5	1	0		
H2. Advance Health Care Directives (AHCD):	3		3	0	0		
H3. Financial Powers of Attorney:	0		0	0	0		
H4. Other Miscellaneous:	2		2	0	0		
TOTAL CASES OPENED IN QUARTER:	99	TOTAL CASI	ES CLOSED IN Q	UARTER BY CASE	CLOSED CODE		
		TOTAL COUN AND ADVI	-		OTAL LEGAL RESENTATION		
			96	2	1		
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	200					
OUTREACH/	COMMUNIT	TY EDUCATION ACT	IVITIES DATA				
TOTAL # OF SPECIAL OUTRE	ACH ACTIV	ITIES IN THE QUAR	TER:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:							
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDU	CATION HO	OURS IN THE QUAR	TER:	0			

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Lily Yan Provider Contact Phone: 559 802-1134 Provider Contact Email: Iyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 94

Total Cases Closed in Quarter: 74

Total Units of Service for Quarter (Unit=1 Hour): 449

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 37 Two or More Races: 65-74: 36 Caucasian: 55 75-84: African American: 15 4 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 94 Asian Indian: **CLIENT GENDER** Cambodian: Male: 35 Chinese: Female: 59 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 94 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 47 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 30 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 11 0 Limited English: 15 Race Unknown/Some Other Race: 31 Client Declined to Provide Information: Rural: 2 0 Greatest Economic Need (Minority): Total: 94 45 Greatest Economic Need (Non-Minority): 39 Greatest Economic Need (Minority Status Unknown): 4

41

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Lily Yan Provider Contact Phone: 559 802-1134 Provider Contact Email: lyan@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	6	2	3	0	
A2. Contracts/Warranties:	2	0	1	0	
A3. Other Consumer/Finance:	4	0	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	3	2	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	10	3	3	0	
D2. Medicare:	2	1	0	0	
D3. Other Health/Community Based Care:	2	0	3	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	42	35	2	3	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0	
E3. Other Housing:	2	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	1	1	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	1	0	0	

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15 AAA Name: Kings County (	Commission on Agi	ing				
AAA Contact Name: Albert Cendejas	AAA C	Contact Phone:	AAA Contact Email:			
Provider Name: Central California Legal Ser	vices, Inc.	Co	unty(ies): <i>Tulare Coι</i>	inty		
Provider Contact Name: Lily Yan	Provid	er Contact Phone: 559 8	02-1134	Provider Contact Email:	lyan@centralcallegal.org	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	2	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	14	2	5	0		
G3. Other Individual Rights:	0	0	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	7	3	2	0		
H2. Advance Health Care Directives (AHCD):	3	0	0	0		
H3. Financial Powers of Attorney:	3	0	0	0		
H4. Other Miscellaneous:	0	0	0	0		
TOTAL CASES OPENED IN QUARTER:	104	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE		
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION						
		50	21	3		
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	449				
OUTREAC	CH/COMMUNITY ED	UCATION ACTIVITIES D	)ATA			
INFORM	MATION ON SPECIA	L OUTREACH ACTIVITI	ES			
Date Location Type of O	utreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached		
7/27/16 Porterville Senior Est	tate Planning Legal C	linic Tulare Co	unty Seniors	5 8.3		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:						
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8						
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:  TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:  0 0						

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: Bobbie Wartson AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Kings County

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 802-1134 Provider Contact Email: Iyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 26

Total Cases Closed in Quarter: 23

Total Units of Service for Quarter (Unit=1 Hour):

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 6 Two or More Races: 65-74: 14 Caucasian: 16 75-84: African American: 4 1 85+: Native American/Native Alaskan: 2 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 26 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 5 Chinese: Female: 21 Filipino: 0 Client Declined to Provide Information: 26 Japanese: 0 Total: 52 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 14 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 10 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: Race Unknown/Some Other Race: 16 9 Client Declined to Provide Information: Rural: 3 0 Greatest Economic Need (Minority): Total: 26 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

11

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: **Bobbie Wartson** AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Kings County

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 802-1134 Provider Contact Email: Iyan@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	1	1	0	0	
A2. Contracts/Warranties:	2	1	0	0	
A3. Other Consumer/Finance:	1	1	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	4	2	3	0	
D2. Medicare:	2	1	1	0	
D3. Other Health/Community Based Care:	0	0	0	1	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	12	4	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	1	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	1	1	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	1	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2016-2017

Quarte	r: 1
Guui to	

PSA: 15 AAA Name: Kings County C	Commission on Agi	ing				
AAA Contact Name: Bobbie Wartson	AAA Contact Phone:			AAA Contact Email:		
Provider Name: Central California Legal Ser	vices, Inc.	Cor	unty(ies): Kings Cou	nty		
Provider Contact Name: Lily Yan	Provid	er Contact Phone: (559)	802-1134	Provider Contact Email:	lyan@centralcallegal.org	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0		
G3. Other Individual Rights:	0	0	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	0	2	0	0		
H2. Advance Health Care Directives (AHCD):	0	0	0	0		
H3. Financial Powers of Attorney:	3	1	0	0		
H4. Other Miscellaneous:	0	0	0	0		
TOTAL CASES OPENED IN QUARTER:	28	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE		
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION						
		15	7	1		
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	76				
OUTREAC	H/COMMUNITY ED	UCATION ACTIVITIES D	ATA			
INFORM	IATION ON SPECIA	L OUTREACH ACTIVITI	ES			
Date Location Type of Ou (If Applicable)	utreach Activity	Groups Ta Outreach	rgeted By	Est # of Est. People Hours Reached		
09/16 Burris Park Seniors in	the Park	1		202 8		
TOTAL # OF SPECIAL OUTF	REACH ACTIVITIES	IN THE QUARTER:	1			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8						
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:  TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:  0						

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mr

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org

AAA Contact Email: mmann@inyocounty.us

Total Unduplicated Client Count for Quarter: 13

Total Cases Closed in Quarter: 11

Total Units of Service for Quarter (Unit=1 Hour):

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 2 60-64: Two or More Races: 65-74: 4 Caucasian: 10 75-84: African American: 0 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 13 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: Chinese: Female: 6 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 13 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 4 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 10 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 13 0 Greatest Economic Need (Minority): Total: 0 13 Greatest Economic Need (Non-Minority): 5 Greatest Economic Need (Minority Status Unknown): 0

0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	3	1	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	1	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	1	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	1	1	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2016-2017

Quarter: 1

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)							
AAA Contact Name: Marilyn Mann			AAA	Contact Phone: 760 872	-1727	AAA Contact Email: mr	nann@inyocounty.us
Provider Name: California Indian Legal Services County(ies): Inyo & Mono							
Provider C	ontact Name: Dorothy Alth	er, Executive Dire	et Prov	vider Contact Phone: 760 7	46-8941 x122	Provider Contact Email	dalther@calindian.org
INDIVIDUAL RIGH	HTS						
G1. Immig	ration/Naturalization:		0	0	0	0	
G2. Elder A	Abuse/Neglect/Exploitation:		0	0	0	0	
G3. Other	Individual Rights:		0	0	0	0	
<b>MISCELLANEOU</b>	S						
H1. Estate	Planning/Wills/Trusts:		4	2	2	0	
H2. Advan	ce Health Care Directives (Al	HCD):	1	1	1	0	
H3. Financ	ial Powers of Attorney:		0	0	0	0	
H4. Other	Miscellaneous:		0	0	0	0	
TO	TAL CASES OPENED IN Q	UARTER:	13	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE	
		,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				6	5	0	
т	OTAL ESTIMATED CASE W	ORK HOURS SPE	NT:	63			
	(	OUTREACH/COMM	UNITY E	EDUCATION ACTIVITIES D	АТА		
	TOTAL # OF SPEC	IAL OUTBEACH A	TIVITIE	S IN THE OUARTER:	0		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0							
	INFORMATIO	ON ON COMMUNIT	Y LEGA	L EDUCATION PROGRAM	IS/ACTIVITIE		
Date	Location (If Applicable)	Горіс		Targeted A	Audience	Est # of Est. Participants Hours	
9/20/16	Bishop, CA	Advance Health Car	Directi	ves		22 4.8	
	TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1  TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5						

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens County(ies):

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 68

Total Units of Service for Quarter (Unit=1 Hour): 326

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 65-74: 22 Caucasian: 62 75-84: African American: 19 1 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 6 Total: 68 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 20 Chinese: Female: 48 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 68 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 36 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 33 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 3 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 21 0 3 Greatest Economic Need (Minority): Total: 68 Greatest Economic Need (Non-Minority): 22 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Provider Contact Name:

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Contact Phone:

Provider Name: Central Coast Commission for Senior Citizens

County(ies):

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	1	0	0	
A2. Contracts/Warranties:	4	2	0	0	
A3. Other Consumer/Finance:	6	6	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	3	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	8	11	1	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	0	0	
E3. Other Housing:	8	7	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	1	0	0	
F2. Supplemental Security Income (SSI):	4	2	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	1	0	0	

Fiscal Year: 2016-2017

Quarter: 1

PSA: 17 AAA Na	ame: AAA Central Coast (	Commission fo	or Senior Citizens			
AAA Contact Name: joyce ell	en lippman	AAA (	Contact Phone: 805-92	5-9554	AAA Contact Email: se	niors@kc
Provider Name: Centra	l Coast Commission for Se	enior Citizens	Co	ounty(ies):		
Provider Contact Name:		Provid	der Contact Phone:		Provider Contact Emai	l:
NDIVIDUAL RIGHTS						
G1. Immigration/Naturaliz	ation:	0	0	0	0	
G2. Elder Abuse/Neglect/E	Exploitation:	5	1	3	0	
G3. Other Individual Right	s:	2	5	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/	Trusts:	0	2	0	0	
H2. Advance Health Care	Directives (AHCD):	3	0	4	0	
H3. Financial Powers of At	torney:	9	1	4	0	
H4. Other Miscellaneous:		14	9	0	0	
TOTAL CASES OF	PENED IN QUARTER:	68	TOTAL CASES CLOS	SED IN QUARTER BY	CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
			55	13	0	
TOTAL ESTIMAT	ED CASE WORK HOURS	SPENT:	318			
	OUTREACH/CO	MMUNITY ED	OUCATION ACTIVITIES	DATA		
	INFORMATIO	N ON SPECIA	AL OUTREACH ACTIVIT	TES		
Date Location (If Applicable)	Type of Outread	h Activity	Groups T Outreach	argeted By	Est # of Est. People Hours	

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA					
INFORMATION ON SPECIAL OUTREACH ACTIVITIES						
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached		
7/26/16	SLO County Probation	Senior Legal Services Project Information	Seniors	50 1		
8/14/16	Unitarian Universalist Fellowship	Senior Legal Services Project Information	Seniors	20 1		
8/14/16	Unitarian Universalist Fellowship	Senior Legal Services Project Information	Seniors	100 1		
9/7/16	Morro Bay Community Center	Seminar on Wills	Seniors	15 1.5		
9/7/16	SLO	Presentation on legal issues affecting women w/Alzheimer's	Women Lawyers Assoc.	25 1		
9/26/16	Paso Robles	Class on Durable Power of Attorney	Seniors Continuing Education College Students	20 1		
9/28/16	SLO	Educate staff on Senior Legal Services Project and restrainint orders	Victim Witness staff	20 1		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 17 AAA Name: AAA Central	Coast Commission for Senior Citizens	
AAA Contact Name: joyce ellen lippman	AAA Contact Phone: 805-925-9554	AAA Contact Email: seniors@kcbx.net
Provider Name: Central Coast Commission	n for Senior Citizens County(ies):	
Provider Contact Name:	Provider Contact Phone:	Provider Contact Email:
TOTAL # OF SPECIAL OU	TREACH ACTIVITIES IN THE QUARTER:	7
TOTAL ESTIMATED # OF SPECIAL OUTREA	CH ACTIVITY HOURS IN THE QUARTER:	8
TOTAL # OF COMMUNITY LEGAL EDU	CATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL	EDUCATION HOURS IN THE QUARTER:	0

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County Co

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com* 

Total Unduplicated Client Count for Quarter: 341

Total Cases Closed in Quarter: 341

Total Units of Service for Quarter (Unit=1 Hour): 412

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	83	Two or More Races:	36		
65-74:	123	Caucasian:	255		
75-84:	96	African American:	6		
85+:	39	Native American/Native Alaskan:	2		
Client Declined to Provide Information:	0	Asian/Pacific Islander			
Total:	341	Asian Indian:	4		
CLIENT GENDER		Cambodian:	0		
Male:	139	Chinese:	5		
Female:	202	Filipino:	2		
Client Declined to Provide Information:	0	Japanese:	4		
Total:	341	Korean:	3		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	91	Vietnamese:	5		
Homebound:	12	Guamanian:	0		
Lives Alone:	172	Hawaiian:	0		
Institutionalized:	19	Samoan:	7		
Suspected Victim of Elder Abuse/Exploitation:	11	Other Asian/Pacific Islander:	2		
Limited English:	142	Race Unknown/Some Other Race:	10		
Rural:	182	Client Declined to Provide Information:	0		
Greatest Economic Need (Minority):	79	Total:	341		
Greatest Economic Need (Non-Minority):	153				
Greatest Economic Need (Minority Status Unknow	n): 8				
CLIENT ETHNICITY					

Fiscal Year: 2016-2017

Quarter: 1

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County Co

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	9	9	0	0	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	11	6	5	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	61	60	1	0	
D2. Medicare:	13	13	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	23	23	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	18	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	15	15	0	0	
F2. Supplemental Security Income (SSI):	18	18	0	0	
F3. Pensions/Retiree Benefits:	7	7	0	0	
F4. Other Income Maintenance:	2	2	0	0	

Fiscal Year: 2016-2017

Quarter: 1

PSA: 18 AAA Name: Vent	tura County Area Agency on A	Aging					
AAA Contact Name: Marleen Canniff	AAA Contact Name: Marleen Canniff AAA Contact Phone:						
Provider Name: Grey Law of Vent	tura County						
Provider Contact Name: Mike Willia	<b>ams</b> Provid	der Contact Phone:		Provider Contact Email:	msw98488@aol.com		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation	n: 5	5	0	0			
G3. Other Individual Rights:	0	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	44	44	0	0			
H2. Advance Health Care Directives (	(AHCD): 82	82	0	0			
H3. Financial Powers of Attorney:	30	30	0	0			
H4. Other Miscellaneous:	1	1	0	0			
TOTAL CASES OPENED IN	QUARTER: 341	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE			
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		335	6	0			
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	395					
	OUTREACH/COMMUNITY ED	DUCATION ACTIVITIES D	DATA				
TOTAL # OF SPE	ECIAL OUTREACH ACTIVITIES	S IN THE QUARTER:	0				
TOTAL ESTIMATED # OF SPECIAL (	OUTREACH ACTIVITY HOURS	S IN THE QUARTER:	0				
INFORMAT	TION ON COMMUNITY LEGAL	EDUCATION PROGRAM	IS/ACTIVITIE				
Date Location (If Applicable)	Topic	Targeted	Audience	Est # of Est. Participants Hours			
7/18/16 Liesure Village	LIFE	Seniors		45 4.5			
7/25/16 National University	LIFE	Seniors		25 3.5			
7/27/16 AAA	Grey Law	Staff Inse	ervice	20 1			
7/28/16 SCAN ventura	LIFE	Seniors		25 3.5			
9/8/16 Santa Paula	LIFE	Seniors		0 2			
9/29/16 South Oxnard Center	LIFE	Seniors		3 2.5			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213-507-1328 AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 322

Total Cases Closed in Quarter: 195

Total Units of Service for Quarter (Unit=1 Hour): 0

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 59 Two or More Races: 65-74: 107 Caucasian: 183 75-84: African American: 109 69 85+: Native American/Native Alaskan: 47 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 322 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 109 Chinese: Female: 209 Filipino: 3 Client Declined to Provide Information: 4 Japanese: Total: 322 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 184 Vietnamese: 0 Homebound: Guamanian: 8 0 Lives Alone: Hawaiian: 149 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 29 11 Limited English: 64 Race Unknown/Some Other Race: 44 Client Declined to Provide Information: Rural: 0 7 Greatest Economic Need (Minority): Total: 322 66 Greatest Economic Need (Non-Minority): 86 Greatest Economic Need (Minority Status Unknown): 14 **CLIENT ETHNICITY**

76

Fiscal Year: 2016-2017

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213-507-1328 AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	11	8	0	0		
A2. Contracts/Warranties:	7	4	0	0		
A3. Other Consumer/Finance:	8	6	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	12	5	1	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0		
C2. Conservatorship:	8	1	5	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	6	1	2	0		
D2. Medicare:	1	0	0	0		
D3. Other Health/Community Based Care:	5	4	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	18	10	3	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	10	0	0		
E3. Other Housing:	4	3	0	1		
INCOME MAINTENANCE						
F1. Social Security:	2	2	1	1		
F2. Supplemental Security Income (SSI):	6	5	2	2		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	0	0	0		

Fiscal Year: 2016-2017

Ougstore 1	
Quarter: 1	

PSA: 19 AAA Name: Community and	Senior Services-C	County of Los Angeles	AAA				
AAA Contact Name: Richard Moreno	A Contact Name: Richard Moreno AAA Contact Phone: 213-507-1328 AAA Contact Email: rmoreno@css.lacounty.go						
Provider Name: Bet Tzedek	County(ies): Los Angeles County						
Provider Contact Name: Sarah Jampol	Provid	ler Contact Phone: 323-6	648-4711	Provider Contact Email	sjampol@bettzedek.org		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	4	11	1	0			
G3. Other Individual Rights:	3	1	0	3			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	42	29	21	0			
H2. Advance Health Care Directives (AHCD):	29	11	28	0			
H3. Financial Powers of Attorney:	0	0	0	0			
H4. Other Miscellaneous:	11	10	1	0			
TOTAL CASES OPENED IN QUARTER:	190	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE			
•		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		123	65	7			
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	1364					
OUTREACH	/COMMUNITY ED	UCATION ACTIVITIES	DATA				
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIES	IN THE OUARTER:	0				
TOTAL ESTIMATED # OF SPECIAL OUTREACH A			0				
INFORMATION ON COM	MUNITY LEGAL						
Date Location Topic (If Applicable)		Targeted	Audience	Est # of Est. Participants Hours			
4/7/16 4/8/16				0 0			
TOTAL # OF COMMUNITY LEGAL EDUCAT	ION PROGRAMS	IN THE QUARTER.	0				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDI		_	0				

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

Total Unduplicated Client Count for Quarter: 212

Total Cases Closed in Quarter: 240

Total Units of Service for Quarter (Unit=1 Hour): 1275

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 50 Two or More Races: 23 65-74: 90 Caucasian: 146 75-84: African American: 53 27 85+: Native American/Native Alaskan: 19 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 212 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 70 Chinese: Female: 142 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 212 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 74 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 99 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 7 0 Limited English: 11 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 7 0 Greatest Economic Need (Minority): Total: 36 212 Greatest Economic Need (Non-Minority): 17 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

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Fiscal Year: 2016-2017

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	22	17	9	1	
A2. Contracts/Warranties:	16	13	4	1	
A3. Other Consumer/Finance:	2	3	0	1	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	14	8	6	0	
C2. Conservatorship:	2	2	0	0	
C3. Other Family:	8	6	3	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	6	5	0	1	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	1	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	33	25	13	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	11	7	1	
E3. Other Housing:	1	2	0	0	
INCOME MAINTENANCE					
F1. Social Security:	4	5	0	0	
F2. Supplemental Security Income (SSI):	3	4	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	6	6	1	0	

Fiscal Year: 2016-2017

Quarter: 1											
PSA: 20	AAA Name: San	Bernardino (	County-Depa	rtment	of Aging and Adu	It Services					
AAA Contact Nan	ne:		Α	AA Co	ntact Phone:			AAA Contac	t Email:		
Provider N	ame: Inland Counties	Legal Service	s, Inc.			County(ies)	: San Berna	rdino			
Provider Co	ontact Name: Irene C. M	orales, Execu	tive Direc P	rovider	Contact Phone: 95	1-368-2540	or 951-368-2	Provider Cor	ntact Email:	imorales@icls.org or	nmb
INDIVIDUAL RIGH	TS										
G1. Immigr	ation/Naturalization:	Г	3			0	0		0		
G2. Elder Al	buse/Neglect/Exploitation	n: [	0			0	0		0		
G3. Other I	ndividual Rights:	Г	4			2	0		0		
MISCELLANEOUS	3										
H1. Estate F	Planning/Wills/Trusts:	Г	56	Γ	2	3	35		0		
H2. Advanc	e Health Care Directives (	(AHCD):	12			1	12		0		
H3. Financia	al Powers of Attorney:	Г	7			1	4		0		
H4. Other M	1iscellaneous:	Г	2	Γ		2	0		0		
тот	AL CASES OPENED IN	QUARTER:	221		TOTAL CASES CL	OSED IN QU	JARTER BY C	CASE CLOSE	D CODE		
		r			TOTAL COUNSEL AND ADVICE	TOTAL	LIMITED SERVICES	TOTAL LE REPRESENT	GAL		
					13	9	94		7		
то	TAL ESTIMATED CASE	WORK HOUF	RS SPENT:		1267						
			,	V EDIJ	CATION ACTIVITIE	SDATA					
					OUTREACH ACTIV						
Data	Location			ECIAL			v	Eat # of	Eat		
Date	Location (If Applicable)	Type of Outr	each Activity		Outrea	Targeted B ch	у	Est # of People Reached	Est. Hours		
9/7/2016	Rialto Senior Center 1411 Riverside Ave., Rialto, CA 92376	Senior Healt	h & Wellness	Fair	Senior	S		200	4.2		
TOTAL ESTI	TOTAL # OF SPE				I THE QUARTER: I THE QUARTER:		1 4				
	INFORMA	TION ON COM	IMUNITY LE	GAL EI	DUCATION PROGE	AMS/ACTIV	ITIE				
Date	Location (If Applicable)	Topic			Target	ed Audience		Est # of Participant	Est. s Hours		
8/1/2016	House of Ruth 599 N. Main St. Pomona, CA 91768 (serves San Bernardino County	Domestic Vid	blence		DV Pr	oviders		25	0.5		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

	residents)				
8/2/2016	Option House 813 North D. St. San Bernardino, CA 92415	Domestic Violence, Elder Abuse, ICLS Services	DV Providers, Victims	15	0.5
9/24/2016	Option House 813 North D. St. San Bernardino, CA 92415	Domestic Violence, Elder Abuse, ICLS Services	DV Providers, Victims	15	0.5
9/27/2016	San Bernardino Senior Center 600 W. 5th St. San Bernardino, CA 92410	Presentation on ICLS Services	Senior Companion Program Volunteer Group	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

Fiscal Year: 2016-2017

**CLIENT ETHNICITY** Hispanic/Latino:

Quarter: 1

**PSA: 21 AAA Name:** 

AAA Contact Phone: AAA Contact Name: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales. Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

Total Unduplicated Client Count for Quarter: 81 90

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 558

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 24 Two or More Races: 65-74: 39 Caucasian: 61 75-84: African American: 14 14 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 81 Asian Indian: **CLIENT GENDER** Cambodian: Male: 37 Chinese: Female: 44 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 81 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 29 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 35 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 1 Limited English: 6 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 28 0 Greatest Economic Need (Minority): Total: 15 81 Greatest Economic Need (Non-Minority): 6 Greatest Economic Need (Minority Status Unknown):

26

Fiscal Year: 2016-2017

Quarter: 1

PSA: 21 AAA Name:

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales. Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	8	7	3	1		
A2. Contracts/Warranties:	7	6	1	0		
A3. Other Consumer/Finance:	0	0	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	3	0	1		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	2	1	1	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	10	5	1	2		
D2. Medicare:	0	1	0	0		
D3. Other Health/Community Based Care:	4	2	0	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	18	16	4	2		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	0	0		
E3. Other Housing:	3	1	1	2		
INCOME MAINTENANCE						
F1. Social Security:	3	1	1	0		
F2. Supplemental Security Income (SSI):	6	0	1	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	5	3	1	1		

Fieral	l Year:	2016.	2017
ı ısta	ı ı caı.	2010	·2017

Quarter: 1

PSA: 21	AAA Name:						
AAA Contact Nar	me:		AAA	Contact Phone:		AAA Contact Email:	
Provider N	lame: Inland Counties Legal S	Services, In	ıc.	Co	unty(ies): Riverside		
Provider Co	ontact Name: Irene C. Morales.	Executive	<i>Direc</i> Prov	ider Contact Phone: 951-3	368-2540 or 951-368-2	Provider Contact Email:	imorales@icls.org or nmb
INDIVIDUAL RIGH	ITS						
G1. Immigr	ration/Naturalization:		0	0	0	0	
G2. Elder A	buse/Neglect/Exploitation:		0	0	0	0	
G3. Other I	Individual Rights:		2	2	0	0	
MISCELLANEOUS	S						
H1. Estate	Planning/Wills/Trusts:		9	5	6	0	
H2. Advanc	ce Health Care Directives (AHCD)	:	3	0	1	0	
H3. Financi	al Powers of Attorney:		1	0	2	0	
H4. Other N	Miscellaneous:		0	0	0	0	
тот	TAL CASES OPENED IN QUAR	TER:	84	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
				TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				56	24	10	
то	OTAL ESTIMATED CASE WORK	( HOURS S	PENT:	554			
	OUTE	REACH/COI	MMUNITY E	DUCATION ACTIVITIES D	DATA		
		12/10/1/00					
	TOTAL # OF SPECIAL (	OUTREACH	ACTIVITIE	S IN THE QUARTER:	0		
TOTAL EST	IMATED # OF SPECIAL OUTRE	EACH ACTI	VITY HOUR	S IN THE QUARTER:	0		
	INFORMATION O	N COMMU	NITY LEGAI	L EDUCATION PROGRAM	/IS/ACTIVITIE		
Date	Location Topic (If Applicable)	;		Targeted	Audience	Est # of Est. Participants Hours	
9/28/2016	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	Team Mee	ting	Organizat	cions working with	40 4	
	L # OF COMMUNITY LEGAL EI				1 4		

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244 Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 827

Total Cases Closed in Quarter: 801

Total Units of Service for Quarter (Unit=1 Hour): 1478

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	264	Two or More Races:	16
65-74:	349	Caucasian:	473
75-84:	163	African American:	30
85+:	51	Native American/Native Alaskan:	4
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	827	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	315	Chinese:	7
Female:	512	Filipino:	14
Client Declined to Provide Information:	0	Japanese:	6
Total:	827	Korean:	14
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	0	Vietnamese:	68
Homebound:	0	Guamanian:	0
Lives Alone:	566	Hawaiian:	1
Institutionalized:	18	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	10
Limited English:	176	Race Unknown/Some Other Race:	184
Rural:	0	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	235	Total:	827
Greatest Economic Need (Non-Minority):	132		
Greatest Economic Need (Minority Status Unknow	vn): 0		
CLIENT ETHNICITY			

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Fiscal Year: 2016-2017

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244 Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	115	80	31	2			
A2. Contracts/Warranties:	27	23	4	0			
A3. Other Consumer/Finance:	11	8	0	0			
EMPLOYMENT							
B1. Discrimination:	2	2	0	0			
B2. Other Employment:	34	28	4	2			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	59	49	3	1			
C2. Conservatorship:	22	12	1	8			
C3. Other Family:	20	15	4	1			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	27	16	6	5			
D2. Medicare:	10	2	6	1			
D3. Other Health/Community Based Care:	80	59	19	2			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	183	151	16	6			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	25	21	4	0			
E3. Other Housing:	43	41	2	0			
INCOME MAINTENANCE							
F1. Social Security:	12	11	1	0			
F2. Supplemental Security Income (SSI):	32	23	8	1			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	11	11	0	0			

Fiscal Year: 2016-2017

9/24/16

Brea

Quarter: 1

Quarter: 1									
PSA: 22	AAA Name: Or	range County Offic	ce on Aging						
AAA Contact N	ame: <i>Helen Grange</i>		AAA	Contact Phone	e: <b>714-480</b>	-6482	AAA Contact Email: helen.grange@occr.ocgov.		
Provider	Name: Legal Aid Socie	ety of Orange Cou	inty		Co	unty(ies): Orange			
Provider (	Provider Contact Name: William Wise Pro			der Contact Ph	none: <b>714-5</b>	71-5244	Provider Con	ntact Email:	bwise@legal-aid.com
INDIVIDUAL RIG	HTS								
G1. Immi	gration/Naturalization:		2		1	1		0	
G2. Elder	Abuse/Neglect/Exploitation	on:	6		6	0		0	
G3. Other	r Individual Rights:		27		27	0		0	
MISCELLANEOU	US								
H1. Estate	e Planning/Wills/Trusts:		37		36	0		0	
H2. Advar	nce Health Care Directives	s (AHCD):	10		7	3		0	
H3. Finan	H3. Financial Powers of Attorney:		0		0	0		0	
H4. Other	r Miscellaneous:		32		25	5		0	
TC	OTAL CASES OPENED I	N QUARTER:	827	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
				TOTAL COUNSEL TOTAL LIMITED AND ADVICE ADD. SERVICES			TOTAL LEGAL REPRESENTATION		
					654	118		29	
т	TOTAL ESTIMATED CAS	E WORK HOURS	SPENT:	1427					
		OUTREACH/CO	OMMUNITY ED	DUCATION AC	CTIVITIES I	DATA			
		INFORMATIO	ON ON SPECIA	AL OUTREAC	H ACTIVIT	ES			
Date	Location (If Applicable)	Type of Outread	ch Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
7/30/16	Anaheim	Veteran's Fair	Veteran's Fair				100	5	
8/21/16	Orange	National Senior	National Senior Citizens Day		Seniors		150	5	
9/9/16	Garden Grove	Korean Harvest	: Festival		Korean C	ommunity	500	5	
9/10/16	Huntington Beach	Senior Saturday	/		Seniors		500	7	
9/14/16	Lake Forest	Senior Resource	e Fair		Seniors		200	5	
		_							

Community

1000

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

Wellness Festival

Fiscal Year: 2016-2017

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244 Provider Contact Email: bwise@legal-aid.com

Date Location (If Applicable)		Topic	Targeted Audience	Est # of Participar	Est. Its Hours
7/6/16	Westminster	Medi-Cal	Community	7	0 2
7/13/16	Westminster	Elder Abuse	Seniors	4	0 5
7/14/16	Garden Grove	Legal Services	Vietnamese Community	2	0 2
7/20/16	Irvine	Medi-Cal	Community	6	5 3
8/9/16	Garden Grove	Consumer Advocacy	Community	3	2 2
9/7/16	Westminster	Health Insurance	Seniors	6	5 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

Fiscal Year: 2016-2017

Quarter: 1

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858-565-8772 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 677

Total Cases Closed in Quarter: 677

Total Units of Service for Quarter (Unit=1 Hour): 755

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER							
CLIENT AGE		CLIENT RACE					
60-64:	139	Two or More Races:	2				
65-74:	287	Caucasian:	504				
75-84:	164	African American:	42				
85+:	87	Native American/Native Alaskan:	1				
Client Declined to Provide Information:	0	Asian/Pacific Islander					
Total:	677	Asian Indian:	1				
CLIENT GENDER		Cambodian:	1				
Male:	212	Chinese:	1				
Female:	465	Filipino:	15				
Client Declined to Provide Information:	0	Japanese:	1				
Total:	677	Korean:	1				
OTHER CLIENT CHARACTERISTICS		Laotian:	1				
Frail/Disabled:	515	Vietnamese:	1				
Homebound:	3	Guamanian:	0				
Lives Alone:	434	Hawaiian:	0				
Institutionalized:	5	Samoan:	0				
Suspected Victim of Elder Abuse/Exploitation:	1	Other Asian/Pacific Islander:	7				
Limited English:	110	Race Unknown/Some Other Race:	99				
Rural:	1	Client Declined to Provide Information:	0				
Greatest Economic Need (Minority):	99	Total:	677				
Greatest Economic Need (Non-Minority):	275						
Greatest Economic Need (Minority Status Unknown): 10							
CLIENT ETHNICITY							
Hispanic/Latino:	101						

Fiscal Year: 2016-2017

Quarter: 1

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: *Manuel Hurtado Castro* Provider Contact Phone: *858-565-8772 x205* Provider Contact Email: *mhurtado@seniorlaw-sd.* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	31	29	2	0			
A2. Contracts/Warranties:	54	51	3	0			
A3. Other Consumer/Finance:	25	23	2	0			
EMPLOYMENT							
B1. Discrimination:	1	1	0	0			
B2. Other Employment:	4	4	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	17	17	0	0			
C2. Conservatorship:	5	5	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	34	34	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	29	29	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	103	99	4	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	40	39	1	0			
E3. Other Housing:	46	44	2	0			
INCOME MAINTENANCE							
F1. Social Security:	20	20	0	0			
F2. Supplemental Security Income (SSI):	5	5	0	0			
F3. Pensions/Retiree Benefits:	3	3	0	0			
F4. Other Income Maintenance:	4	4	0	0			

Fiscal Year: 2016-2017

Quarter: 1									
PSA: 23	AAA Name: Agin	ng & Independe	ence Services	of San Diego	Aging and	Independence Service	es		
AAA Contact Name:	Marilyn Driscoll		AAA	Contact Phone	: <i>858-50</i>	5-6533	AAA Contact Email: Ma	rilyn.driscoll@sdcounty.ca	
Provider Name	: Elder Law & Adv	ocacy			Co	ounty(ies): San Diego	1		
Provider Contac	Provider Contact Name: <i>Manuel Hurtado Castro</i> Provide			ider Contact Ph	one: <i>858-</i>	565-8772 x205	Provider Contact Email: mhurtado@seniorlaw-sd		
INDIVIDUAL RIGHTS		_							
G1. Immigration	n/Naturalization:		2		2	0	0		
G2. Elder Abuse	/Neglect/Exploitation	: [	27		25	2	0		
G3. Other Indivi	dual Rights:		40		38	2	0		
MISCELLANEOUS		_							
H1. Estate Planr	ning/Wills/Trusts:		133		118	15	0		
H2. Advance He	alth Care Directives (	AHCD):	9		6	3	0		
H3. Financial Po	wers of Attorney:		23		10	13	0	1	
H4. Other Misce	llaneous:		22		21	1	0		
TOTAL (	CASES OPENED IN	QUARTER:	677	TOTAL CA	SES CLOS	SED IN QUARTER BY	ASE CLOSED CODE		
				TOTAL COL		TOTAL LIMITED	TOTAL LEGAL		
				AND AD\		ADD. SERVICES 50	REPRESENTATION		
					627	50	0		
TOTAL	ESTIMATED CASE	WORK HOURS	S SPENT:	733					
		OUTREACH/C	OMMUNITY E	DUCATION AC	TIVITIES	DATA			
	TOTAL # OF SPE					0			
TOTAL ESTIMAT	TED # OF SPECIAL (	OUTREACH AC	TIVITY HOUR	S IN THE QUA	RTER:	0			
	INFORMAT	TON ON COMM	IUNITY LEGAL	L EDUCATION	PROGRAI	MS/ACTIVITIE			
	cation	Topic			Targeted	Audience	Est # of Est.		
	Applicable)						Participants Hours		
	51 Murphy Canyon San Diego, CA	Elder Law, Se Conservatorsh	nior Legal Servi	ices,	Librarian	s around San Diego	7 2		
	123	Elder Abuse /							
	0 L Street Chula		nior Legal Servi	ices,	Seniors 6	50+	55 4		
Vis	sta, CA 91911	Conservatorsh Elder Abuse /	. ,						
	0 N. Ash St., condido, CA 92027	Tenant's Rights			Seniors 60+ 35 2.5				
08/09/2016 13	85 Bonair Rd, condido, Ca 92027	Elder Law, Se Conservatorsh Elder Abuse /		ices,	Seniors 6	50+	8 2		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858-565-8772 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

08/11/2016	1385 Bonair Rd, Escondido, Ca 92027	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	12	2
08/22/2016	2615 E. Plaza Blvd, National City, CA 91950	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	15	2.5
09/16/2016	404 Euclid Avenue, San Diego, CA 92114	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	70	3
09/29/2016	333 W Harbor Dr, San Diego, CA 92101	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors and Caregivers	60	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro Provider Contact Phone: 760-439-2535 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 93

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 13 Two or More Races: 65-74: 16 Caucasian: 11 75-84: African American: 18 3 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 54 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 29 Chinese: Female: 25 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 54 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 28 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 23 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 6 Race Unknown/Some Other Race: 40 Client Declined to Provide Information: Rural: 48 0 Greatest Economic Need (Minority): Total: 54 32 Greatest Economic Need (Non-Minority): 7 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

40

Fiscal Year: 2016-2017

Quarter: 1

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manuel A. Hurtado Castro* Provider Contact Phone: 760-439-2535 x205 Provider Contact Email: *mhurtado@seniorlaw-sd.* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Repre		
ONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		3	2	1			
A2. Contracts/Warranties:		3	2	1			
A3. Other Consumer/Finance:		4	1	3			
MPLOYMENT							
B1. Discrimination:		0	0	0			
B2. Other Employment:		1	1	0			
AMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		2	0	2			
C2. Conservatorship:		1	1	0			
C3. Other Family:		2	0	2			
EALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		2	2	0			
D2. Medicare:		0	0	0			
D3. Other Health/Community Based Care:		0	0	0			
OUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		5	1	3			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		2	2	0			
E3. Other Housing:		0	0	0			
ICOME MAINTENANCE							
F1. Social Security:		0	0	0			
F2. Supplemental Security Income (SSI):		0	0	0			
F3. Pensions/Retiree Benefits:		0	0	0			
F4. Other Income Maintenance:		2	1	1			

Fiscal Year: 2016-2017

Quarter:	1

PSA: 24	AAA Name: Imp	perial County Are	a Agency or	n Aging					
AAA Contact Nar	me: <i>Karla Flores</i>		AAA	A Contact Phone	<b>:</b> :		AAA Contact Email:		
Provider N	lame: Elder Law & Ad	vocacy			Cou	inty(ies): Imperial			
Provider Co	ontact Name: <i>Manuel A</i>	. Hurtado Castro	Prov	vider Contact Ph	none: <b>760-4</b>	39-2535 x205	Provider Contact Ema	il: mhurtado@seniorlaw-sd.	
INDIVIDUAL RIGH	ITS								
G1. Immigr	ration/Naturalization:		0		0	0			
G2. Elder A	buse/Neglect/Exploitatio	n:	0		0	0			
G3. Other I	Individual Rights:		4		3	1		)	
MISCELLANEOUS	S								
H1. Estate	Planning/Wills/Trusts:		13		4	9			
H2. Advanc	ce Health Care Directives	(AHCD):	2		0	2	(	)	
H3. Financi	al Powers of Attorney:		6		0	6			
H4. Other N	Miscellaneous:		2		1	1			
тот	TAL CASES OPENED IN	QUARTER:	54	TOTAL CA	SES CLOSI	ED IN QUARTER BY	CASE CLOSED CODE		
		·		TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	<del>-</del>	
					21	32	1	Ī	
то	TAL ESTIMATED CASI	WORK HOURS	SPENT:	90					
		OUTREACH/CO	MMUNITY E	EDUCATION AC	TIVITIES D	АТА			
TOTAL EST	TOTAL # OF SP	ECIAL OUTREAC				0			
		ATION ON COMMI				S/ACTIVITIE			
Date	Location (If Applicable)	Topic			Targeted A	Audience	Est # of Est. Participants Hours		
9/28/2016	1101 CN Perry Rd. Unit C	Spanish presen about wills, poa			Seniors 60	)+	94 3		
	L # OF COMMUNITY LE					3			

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 324

Total Cases Closed in Quarter: 298

Total Units of Service for Quarter (Unit=1 Hour): 2655

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 46 Two or More Races: 65-74: 222 103 Caucasian: 75-84: African American: 103 64 85+: Native American/Native Alaskan: 72 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 324 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 108 Chinese: Female: 209 Filipino: 0 Client Declined to Provide Information: 7 Japanese: 0 Total: 324 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 189 Vietnamese: 0 Homebound: 7 Guamanian: 0 Lives Alone: Hawaiian: 153 Institutionalized: Samoan: 5 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 25 8 Limited English: 95 Race Unknown/Some Other Race: 23 Client Declined to Provide Information: Rural: 0 4 Greatest Economic Need (Minority): Total: 48 324 Greatest Economic Need (Non-Minority): 121 Greatest Economic Need (Minority Status Unknown): 4 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	12	8	4	0			
A2. Contracts/Warranties:	1	2	1	0			
A3. Other Consumer/Finance:	12	6	3	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	8	3	3	1			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0			
C2. Conservatorship:	11	3	4	0			
C3. Other Family:	5	4	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	15	6	1	0			
D2. Medicare:	2	2	0	1			
D3. Other Health/Community Based Care:	11	7	0	3			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	29	26	21	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	17	2	1			
E3. Other Housing:	5	5	0	0			
INCOME MAINTENANCE							
F1. Social Security:	3	2	0	0			
F2. Supplemental Security Income (SSI):	18	17	5	13			
F3. Pensions/Retiree Benefits:	1	0	0	0			
F4. Other Income Maintenance:	3	1	0	0			

Fiscal Year: 2016-2017

Quarter: 1

PSA: 25 AAA Name: City of Los Ange	les-Department o	of Aging			
AAA Contact Name: Francisco Guillermo	AAA C	Contact Phone: 213-202	-5622	AAA Contact Email: fra	ncisco.guillermo@lacity.or
Provider Name: Bet Tzedek		Co	unty(ies): Los Angel	es County	
Provider Contact Name: Sarah Jampol	Provid	der Contact Phone: 323-6	48-4711	Provider Contact Email	: sjampol@bettzedek.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	1	
G3. Other Individual Rights:	15	7	1	6	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	27	27	25	0	
H2. Advance Health Care Directives (AHCD):	19	11	32	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	9	8	2	0	
TOTAL CASES OPENED IN QUARTER:	231	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
		168	104	26	
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	2655			
OUTREACH	COMMUNITY ED	OUCATION ACTIVITIES I	)ATA		
TOTAL # OF SPECIAL OUTRE			0		
TOTAL # OF COMMUNITY LEGAL EDUCAT	ION PROGRAMS	IN THE QUARTER:	0		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung AAA Contact Phone: 707-995-4652 AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

86

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 200

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 36 Two or More Races: 65-74: 26 Caucasian: 48 75-84: African American: 11 2 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 77 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 31 Chinese: Female: 46 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 77 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 37 Vietnamese: 0 Homebound: Guamanian: 5 0 Lives Alone: Hawaiian: 44 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 18 0 Limited English: 11 Race Unknown/Some Other Race: 20 Client Declined to Provide Information: Rural: 77 3 Greatest Economic Need (Minority): Total: 77 24 Greatest Economic Need (Non-Minority): 32 Greatest Economic Need (Minority Status Unknown): 3

Fiscal Year: 2016-2017

Quarter: 1

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung AAA Contact Phone: 707-995-4652 AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)						
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
DNSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	2	3	0	0			
A2. Contracts/Warranties:	1	1	0	0			
A3. Other Consumer/Finance:	5	5	1	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	0	7	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	4	4	0	0			
D2. Medicare:	0	2	0	0			
D3. Other Health/Community Based Care:	4	2	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	32	32	4	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0			
E3. Other Housing:	0	2	0	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	1	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	1	1	0	0			

Fiscal Year: 2016-2017

PSA: 26 AAA Name: AAA of Mendocino and	Lake Counties	
AAA Contact Name: Xuyen Ung	AAA Contact Phone: <b>707-995-4652</b>	AAA Contact Email: xung@dss.co.lake.ca.us
Provider Name: Legal Services of Northern Californi	a County(ies): Mendo	-
Provider Contact Name: Angelica M. Millan	Provider Contact Phone: 707-513-1023	Provider Contact Email: amillan@lsnc.net
INDIVIDUAL RIGHTS		
G1. Immigration/Naturalization:	9 2	9 0
G2. Elder Abuse/Neglect/Exploitation:	0 0	0
G3. Other Individual Rights:	10 3	5 0
MISCELLANEOUS	,	
H1. Estate Planning/Wills/Trusts:	0 0	1 0
H2. Advance Health Care Directives (AHCD):	1 1	0
H3. Financial Powers of Attorney:	0 0	0
H4. Other Miscellaneous:	0 0	0
TOTAL CASES OPENED IN QUARTER:	77 TOTAL CASES CLOSED IN QUARTER B	BY CASE CLOSED CODE
,	TOTAL COUNSEL TOTAL LIMITED	TOTAL LEGAL
	AND ADVICE ADD. SERVICES	REPRESENTATION
	59	27 0
TOTAL ESTIMATED CASE WORK HOURS SPI	NT: 200	
OUTREACH/COMM	IUNITY EDUCATION ACTIVITIES DATA	
INFORMATION	ON SPECIAL OUTREACH ACTIVITIES	
Date Location Type of Outreach A  (If Applicable)	ctivity Groups Targeted By Outreach	Est # of Est. People Hours Reached
8/2/16 8/24/16		0 0
TOTAL # OF SPECIAL OUTREACH A	CTIVITIES IN THE QUARTER: 2	
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVI	<u>-</u>	
INFORMATION ON COMMUNI	TY LEGAL EDUCATION PROGRAMS/ACTIVITIE	
Date Location Topic (If Applicable)	Targeted Audience	Est # of Est. Participants Hours
8/24/16		0 0
9/21/16		0 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2016-2017

Quarter: 1

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung AAA Contact Phone: 707-995-4652 AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 129

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 793

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 65-74: 124 59 Caucasian: 75-84: African American: 27 2 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 129 Asian Indian: **CLIENT GENDER** Cambodian: Male: 51 Chinese: Female: 78 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 129 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 46 0 Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 48 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 45 0 Limited English: 4 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 27 0 Greatest Economic Need (Minority): Total: 13 129 Greatest Economic Need (Non-Minority): 68 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE	NSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	1	0			
A2. Contracts/Warranties:	1	0	1	0			
A3. Other Consumer/Finance:	4	1	1	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	1	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	3	0	5			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	1	1	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	54	8	12	14			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	0	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	1	1	0	1			
F2. Supplemental Security Income (SSI):	0	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2016-2017

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

ail: rrubinoff@legalaidsc.com

Provider Contact Name: Ronit Rubinoff	Provider Contact Name: Ronit Rubinoff Provide			Provider Contact Email:	
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	45	18	2	2	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	12	10	9	0	
H2. Advance Health Care Directives (AHCD):	1	1	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	1	1	0	
TOTAL CASES OPENED IN QUARTER:	129	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		45	27	22	
	_				

TOTAL ESTIMATED CASE WORK HOURS SPENT:

		OUTREACH/COMMUNITY EDUCATION A	ACTIVITIES DATA	
		INFORMATION ON SPECIAL OUTREA	CH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
7/12/2016	Oakland	Roundtable Discussion (Western Center on Law & Poverty)	Legal Advocates	60 2
7/15/2016	Cloverdale	Informational Presentation (Sign Language Group)	Elders	8 2
7/26/2016	Rohnert Park	Informational Presentation (Alzheimer's Support Group)	Elders	5 1
7/28/2016	Santa Rosa	Information Table (Sonoma County Fairgrounds)	Elders	150 7
7/31/2016	Fort Ross	Informational Presentation	Elders	14 7
8/2/2016	Santa Rosa	Informational Presentation (Alzheimer's Support Group)	Elders	7 1.5
9/17/2016	Cloverdale	Information Table (Citrus Hill Fair)	Elders	350 7.5
9/21/2016	Sonoma	Town Hall Assembly (Member Dodd)	Elders	18 4

Fiscal Year: 2016-2017

Quarter: 1

A Contact N	lame:		AAA Contact Ph	none:	AAA Contact Email:	
Provider	Name: Legal Aid of	f Sonoma County		County(ies): Sonoma	1	
Provider	Contact Name: Ronit	Rubinoff	Provider Contac	et Phone: <b>707-542-6664</b>	Provider Contact Email	: rrubinoff@legalaidsc.com
	TOTAL # OF	SPECIAL OUTREACH	ACTIVITIES IN THE Q	QUARTER: 8		
TOTAL ES	STIMATED # OF SPEC	CIAL OUTREACH ACTIV	ITY HOURS IN THE G	QUARTER: 32		
TOTAL ES				ON PROGRAMS/ACTIVITIE		
Date				32	Est # of Est. Participants Hours	

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Name: Oliver Ehlinger Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Oehlinger@lsnc.net agree

County(ies): Solano

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 98

Total Units of Service for Quarter (Unit=1 Hour): 612

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 65-74: 28 Caucasian: 46 75-84: African American: 14 27 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 85 Asian Indian: **CLIENT GENDER** Cambodian: Male: 25 Chinese: Female: 60 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 85 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 60 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 34 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 1 Limited English: 4 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 2 2 Greatest Economic Need (Minority): Total: 85 12 Greatest Economic Need (Non-Minority): 13 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Oliver Ehlinger Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Oehlinger@lsnc.net agree

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER				
(Total Cases Opened by Legal Problem Cod	e)	(Total Cases Closed by Case Closing Code & Legal Problem Code)						
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)				
ONSUMER/FINANCE								
A1. Bankruptcy/Debt Collection:	2	3	1	0				
A2. Contracts/Warranties:	2	1	0	0				
A3. Other Consumer/Finance:	0	0	0	0				
EMPLOYMENT								
B1. Discrimination:	0	0	0	0				
B2. Other Employment:	0	0	0	0				
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1					
C2. Conservatorship:	0	0	0	0				
C3. Other Family:	0	0	0	0				
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:	2	0	1	1				
D2. Medicare:	3	3	0	0				
D3. Other Health/Community Based Care:	5	1	2	0				
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):	46	42	9	5				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	4	7	0				
E3. Other Housing:	3	0	0	0				
INCOME MAINTENANCE								
F1. Social Security:	2	1	1	0				
F2. Supplemental Security Income (SSI):	2	2	1	0				
F3. Pensions/Retiree Benefits:	0	0	0	0				
F4. Other Income Maintenance:	3	3	0	0				

Fiscal Year: 2016-2017

				A A . O + Di			<b>A A A O</b> t		
A Contact N				AA Contact Phone			AAA Contac	t Emaii:	
	Name: Legal Service				•	es): Solano			
Provider (	Contact Name: Oliver	Ehlinger Angela G	reer P	rovider Contact Ph	none: <i>707-643-00</i>	54	Provider Col	ntact Email:	Oehlinger@lsnc.net agre
VIDUAL RIG		_							
	gration/Naturalization:	_	0		0	0		0	
	Abuse/Neglect/Exploit	ation:	3		3	0		0	
G3. Other	Individual Rights:	J_	3		3	0	J	0	
CELLANEOU		_							
	e Planning/Wills/Trusts		0		0	0		0	
	nce Health Care Directi		6		3	0		0	
	cial Powers of Attorney	/: 	0		0	0		0	
H4. Other	Miscellaneous:	<u> </u>	0		0	0	<u> </u>	0	
TC	OTAL CASES OPENE	D IN QUARTER: 📙	88		SES CLOSED IN				
				TOTAL COU		AL LIMITED  D. SERVICES	TOTAL LE REPRESENT		
				71112 712	69	23		6	
	OTAL FORMATED O	ACE WORK HOUR	_		05	25	,	U	
			CDENT.	F70					
	OTAL ESTIMATED C		r	573					
	OTAL ESTIMATED C		r	573 Y EDUCATION AC	CTIVITIES DATA				
	OTAL ESTIMATED C	OUTREACH/0	OMMUNITY						
Date	Location	OUTREACH/0	OMMUNITY	Y EDUCATION AC	H ACTIVITIES  Groups Targete	d By	Est # of	Est.	
		OUTREACH/O	OMMUNITY	Y EDUCATION AC	H ACTIVITIES	d By	Est # of People Reached	Est. Hours	
Date	Location (If Applicable)	OUTREACH/O INFORMAT Type of Outre	OMMUNITY ON ON SPI ach Activity	Y EDUCATION AC	H ACTIVITIES Groups Targete Outreach	d By	People Reached	Hours	
	Location	OUTREACH/O	C at Florence	Y EDUCATION AC	H ACTIVITIES  Groups Targete	d By	People	Hours	
Date	Location (If Applicable)	OUTREACH/O INFORMAT Type of Outre  Outreach Clin Douglas Senic Outreach Clin	ION ON SPI ach Activity c at Florence or Center c at Suisun	Y EDUCATION AC	H ACTIVITIES Groups Targete Outreach	d By	People Reached	Hours 2	
Date 7/6/16 7/12/16	Location (If Applicable)  Vallejo  Suisun City	OUTREACH/O INFORMAT Type of Outre  Outreach Clin Douglas Senic Outreach Clin , travel & outre	C at Florence or Center ceath -	Y EDUCATION AC ECIAL OUTREAC e City Library - pre	H ACTIVITIES Groups Targete Outreach Seniors Seniors	d By	People Reached 4	Hours 2	
Date 7/6/16	Location (If Applicable)	OUTREACH/O INFORMAT Type of Outre  Outreach Clin Douglas Senic Outreach Clin , travel & outre Outreach Clin	C at Florence c at Suisun each -	Y EDUCATION AC ECIAL OUTREAC e City Library - pre	H ACTIVITIES Groups Targete Outreach Seniors	d By	People Reached	Hours 2	
7/6/16 7/12/16 8/3/16	Location (If Applicable)  Vallejo  Suisun City  Vallejo	OUTREACH/O INFORMAT Type of Outre  Outreach Clin Douglas Senic Outreach Clin , travel & outre Outreach Clin Douglas Senic	c at Florence cor Center	e City Library - pre	H ACTIVITIES Groups Targete Outreach Seniors Seniors Seniors	d By	People Reached 4	Hours 2 2 2	
Date 7/6/16 7/12/16	Location (If Applicable)  Vallejo  Suisun City	OUTREACH/O INFORMAT Type of Outre  Outreach Clin Douglas Senic Outreach Clin , travel & outre Outreach Clin	c at Florence	e City Library - pre	H ACTIVITIES Groups Targete Outreach Seniors Seniors	d By	People Reached  4  3	Hours 2 2 2	

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10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Name: Oliver Ehlinger Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Oehlinger@lsnc.net agree

County(ies): Solano

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hou
7/7/16	Vallejo	One Justice Event (Provided informational brochures)	Seniors	6
8/1/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior coalition	20
8/2/16	Solano County	National Night Out (Provided infonnational brochures)	Solano Senior	20
8/5/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20
8/9/16	Solano County	Presentation on Fair Housing Laws and Reasonable Accommodations	Solano Advocates	15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Name: Kristi Lesnewich

County(ies): Napa

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

Total Unduplicated Client Count for Quarter: 50

Total Cases Closed in Quarter: 69

Total Units of Service for Quarter (Unit=1 Hour): 295

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 3 60-64: Two or More Races: 65-74: Caucasian: 21 46 75-84: African American: 20 2 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 50 Asian Indian: **CLIENT GENDER** Cambodian: Male: 20 Chinese: Female: 30 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 50 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 19 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 28 Institutionalized: Samoan: 14 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 4 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 1 0 5 Greatest Economic Need (Minority): Total: 50 Greatest Economic Need (Non-Minority): 19 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

INCOME MAINTENANCE F1. Social Security:

F2. Supplemental Security Income (SSI):

F3. Pensions/Retiree Benefits:

F4. Other Income Maintenance:

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Name: Kristi Lesnewich

County(ies): Napa

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

**CASES CLOSED IN QUARTER** CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) (Total Cases Closed by Case Closing Code & Legal Problem Code) Counsel and Limited Additional Legal Advice (CA) Representation (LR) Services (LAS) **CONSUMER/FINANCE** A1. Bankruptcy/Debt Collection: 0 0 0 0 A2. Contracts/Warranties: 0 0 0 0 0 A3. Other Consumer/Finance: 0 0 0 **EMPLOYMENT** 0 0 B1. Discrimination: 0 0 B2. Other Employment: 0 0 0 0 **FAMILY** C1. Divorce/Custody/Visitation/Support/ 3 1 0 Grandparents Rights: C2. Conservatorship: 0 0 0 0 C3. Other Family: 0 0 0 0 **HEALTH/COMMUNITY BASED CARE** 0 D1. Medi-Cal/Medicaid: 0 0 0 D2. Medicare: 0 0 0 0 D3. Other Health/Community Based Care: 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or 1 2 Private Housing): E2. Real Property: Home loans/ 0 0 0 Foreclosure/Reverse Mortgages: 2 E3. Other Housing: 0

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Quarter: 1

PSA: 28 AAA Name: Na	ppa and Solano County A	AA				
AAA Contact Name:		AAA C	Contact Phone:		AAA Contact Email:	
Provider Name: Legal Services	of Northern California		Co	unty(ies): <i>Napa</i>		
Provider Contact Name: Kristi Les	snewich	Provid	er Contact Phone: <b>707-2</b>	259-0579	Provider Contact Email	klesnewich@baylegal.org
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0		0	0	0	
G2. Elder Abuse/Neglect/Exploitation	on: 1		1	0	0	
G3. Other Individual Rights:	1		0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	27		1	45	0	
H2. Advance Health Care Directives	s (AHCD): 7		0	10	0	
H3. Financial Powers of Attorney:	0		0	0	0	
H4. Other Miscellaneous:	1		1	0	0	
TOTAL CASES OPENED II	N QUARTER: 50	0	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
	-		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			11	58	0	
TOTAL ESTIMATED CAS	E WORK HOURS SPENT	: -	292			
	OUTREACH/COMMUN	ITY ED	UCATION ACTIVITIES D	DATA		
	INFORMATION ON	SPECIA	L OUTREACH ACTIVITI	ES		
Date Location (If Applicable)	Type of Outreach Activi	ity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
08/22/16 The Springs	Bay Area Legal Aid Ser Importance of estate p		Seniors		21 3	
TOTAL # OF SF	PECIAL OUTREACH ACTI L OUTREACH ACTIVITY H			3		
TOTAL # OF COMMUNITY LI				0		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger Provider Contact Phone: 707-643-0054 Provider Contact Email: oehlinger@lsnc.net / agre

83

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 29 Two or More Races: 65-74: 36 Caucasian: 39 75-84: African American: 13 29 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 85 Asian Indian: **CLIENT GENDER** Cambodian: Male: 22 Chinese: Female: 63 Filipino: 3 Client Declined to Provide Information: Japanese: 0 Total: 85 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 55 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 30 Institutionalized: Samoan: 2 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 Limited English: 9 Race Unknown/Some Other Race: 4 Client Declined to Provide Information: Rural: 1 3 Greatest Economic Need (Minority): Total: 85 14 Greatest Economic Need (Non-Minority): 11 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger Provider Contact Phone: 707-643-0054 Provider Contact Email: oehlinger@lsnc.net / agre

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE			'				
A1. Bankruptcy/Debt Collection:		7	4	1	0		
A2. Contracts/Warranties:			0	0	0		
A3. Other Consumer/Finance:		ī [	0	1	0		
EMPLOYMENT							
B1. Discrimination:			2	1	0		
B2. Other Employment:		ī [	0	0	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:			0	0	0		
C2. Conservatorship:			0	0	0		
C3. Other Family:			0	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	2		0	0	0		
D2. Medicare:	1			0	0		
D3. Other Health/Community Based Care:	2		0	1	0		
HOUSING		_					
E1. Landlord-Tenant (Subsidized or Private Housing):	49		28	21	4		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6		5	0	0		
E3. Other Housing:	0		0	0	0		
INCOME MAINTENANCE							
F1. Social Security:	2		1	2	1		
F2. Supplemental Security Income (SSI):	4		1	3	1		
F3. Pensions/Retiree Benefits:	0		0	0	0		
F4. Other Income Maintenance:	2		1	0	0		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA AAA Contact Name: AAA Contact Phone: AAA Contact Email: Provider Name: Legal Services of Northern California County(ies): Solano County Provider Contact Email: oehlinger@lsnc.net / agre Provider Contact Name: Oliver Ehlinger Provider Contact Phone: 707-643-0054 **INDIVIDUAL RIGHTS** 0 0 G1. Immigration/Naturalization: 1 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 2 2 0 0 H2. Advance Health Care Directives (AHCD): 1 0 0 0 H3. Financial Powers of Attorney: 0 0 0 1 H4. Other Miscellaneous: 0 1 0 85 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 45 32 TOTAL ESTIMATED CASE WORK HOURS SPENT: 522

		INFORMATION ON SPECIAL OUTREA	ACH ACTIVITIES	·
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
04/05/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	7 2
4/19/17	Solano County	Resources, partnership and networking outreach	Senior Advocates	10
05/03/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	3
05/15/17	Suisun City	Suisun Library – Senior Legal Clinic	Seniors	3
05/16/17	17 Vacaville	Vacaville Homeless Clinic – Epiphany church	Seniors Homeless	15 2
05/20/17	Vallejo	Naturalization Clinic	Seniors	3
06/07/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	8

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger Provider Contact Phone: 707-643-0054 Provider Contact Email: oehlinger@lsnc.net / agre

06/30/17	LSNC Vallejo	Tenant Rights Clinic –	Solano Tenants	12	6
-		(Clinics held twice a month)			

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

	INFOR	MATION ON COMMUNITY LEGAL EDUCATION	N PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
04/07/17	Solano County	Senior Coalition Meeting	Senior Coalition	10 3
04/20/17	Vallejo	VREC Resource Fair – education about LSNC services	Seniors & Advocates	35 3
05/05/17	Solano County	Senior Coalition Meeting	Senior Coalition	10 3
05/05/17	Solano County	WIC Employee – education about LSNC services	WIC Employees	40 2
05/05/15	Solano County	Veterans Stand Down – education about LSNC Services	Vacaville CMF	200 3
06/26/17	Solano County	WIP – education about LSNC & Employment Rights	Veterans group	14 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-642-4833 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: Diana Steele Provider Contact Phone: 530-621-6154 Provider Contact Email: Diana.steele@edcgov.us

Total Unduplicated Client Count for Quarter: 525

Total Cases Closed in Quarter: 1029

Total Units of Service for Quarter (Unit=1 Hour): 1570

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 79 Two or More Races: 65-74: 253 Caucasian: 513 75-84: African American: 122 1 85+: Native American/Native Alaskan: 53 Asian/Pacific Islander Client Declined to Provide Information: 18 Total: 525 Asian Indian: **CLIENT GENDER** Cambodian: Male: 201 Chinese: Female: 324 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 525 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 56 Vietnamese: Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 204 Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 15 0 Limited English: 2 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 525 2 Greatest Economic Need (Minority): Total: 525 4 Greatest Economic Need (Non-Minority): 185 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 1

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-642-4833 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: Diana Steele Provider Contact Phone: 530-621-6154 Provider Contact Email: Diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Co			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representa	
ONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	6	3	2		
A2. Contracts/Warranties:	2	2	0		
A3. Other Consumer/Finance:	92	92	0		
MPLOYMENT					
B1. Discrimination:	0	0	0		
B2. Other Employment:	0	0	0		
AMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0		
C2. Conservatorship:	1	1	0		
C3. Other Family:	4	4	0		
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	11	8	3		
D2. Medicare:	1	0	1		
D3. Other Health/Community Based Care:	0	0	0		
OUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	21	11	8		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	39	21	20		
E3. Other Housing:	14	13	1		
COME MAINTENANCE					
F1. Social Security:	1	1	0		
F2. Supplemental Security Income (SSI):	1	1	0		
F3. Pensions/Retiree Benefits:	1	1	0		
F4. Other Income Maintenance:	8	3	4		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 29 AAA Name: El Dorad	lo County Area Agency of	n Aging			
AAA Contact Name: Yasmin Hichborn	AAA	Contact Phone: 530-642	2-4833	AAA Contact Email: Ya	smin.hichborn@edcgov.us
Provider Name: Senior Legal Services	s	Co	unty(ies): El Dorado	County	
Provider Contact Name: Diana Steele	Provid	der Contact Phone: 530-6	Provider Contact Email: Diana.steele@edcgov.u		
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	,
G2. Elder Abuse/Neglect/Exploitation:	13	5	3	4	,
G3. Other Individual Rights:	5	3	1	0	•
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	254	159	162	0	,
H2. Advance Health Care Directives (AHC	D): 183	87	157	0	,
H3. Financial Powers of Attorney:	180	85	152	0	
H4. Other Miscellaneous:	5	5	0	0	
TOTAL CASES OPENED IN QUA	RTER: 842	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE	
	,	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
		505	514	10	7
TOTAL ESTIMATED CASE WOI	RK HOURS SPENT:	1567			
OU	TREACH/COMMUNITY ED	DUCATION ACTIVITIES I	DATA		
53					
TOTAL # OF SPECIAL	L OUTREACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUT	REACH ACTIVITY HOURS	IN THE QUARTER:	0		
INFORMATION	ON COMMUNITY LEGAL	FDUCATION PROGRAM	AS/ACTIVITIE		
Date Location Top		Targeted		Est # of Est.	
(If Applicable)	olo .	raigeted	Addiction	Participants Hours	
7/13/16 El Dorado Hills Scalar Senior Center	ams Targeting Seniors	Seniors		3 3	
TOTAL # OF COMMUNITY ! FOA!	EDUCATION DROCE 4440	IN THE OHADTED.			-
TOTAL # OF COMMUNITY LEGAL			1		
TOTAL ESTIMATED # OF COMMUNITY LE	GAL EDUCATION HOURS	IN THE QUARTER:	3		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 113

Total Cases Closed in Quarter: 52

Total Units of Service for Quarter (Unit=1 Hour): 426

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 15 Two or More Races: 65-74: 38 Caucasian: 105 75-84: African American: 40 3 85+: Native American/Native Alaskan: 20 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 113 Asian Indian: **CLIENT GENDER** Cambodian: Male: 36 Chinese: Female: 77 Filipino: 3 Client Declined to Provide Information: 0 Japanese: 0 Total: 113 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 8 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 29 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 44 0 Limited English: Race Unknown/Some Other Race: 1 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 6 113 Greatest Economic Need (Non-Minority): 24 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	0	0	0		
A2. Contracts/Warranties:	4	1	0	0		
A3. Other Consumer/Finance:	3	4	2	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	3	2	0	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	1	0	0	0		
D3. Other Health/Community Based Care:	3	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	9	5	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	0	0		
E3. Other Housing:	2	3	1	0		
INCOME MAINTENANCE						
F1. Social Security:	5	0	1	0		
F2. Supplemental Security Income (SSI):	0	0	1	0		
F3. Pensions/Retiree Benefits:	2	0	1	0		
F4. Other Income Maintenance:	2	0	0	0		

Fiscal Year: 2016-2017

Quarter: 1

AA Contact Name: Linda Lowe			AAA	Contact Phone	e: <b>209-525</b>	5-4612	AAA Contact	Email: <i>Iow</i>	el@stancounty.com
Provider	Name: Senior Advoca	cy Network			Co	unty(ies): Stanislaus	3		
Provider (	Contact Name: Joyce Ga	andelman	Prov	Provider Contact Phone: 209-577-3814			Provider Contact Email: seniorsjoyce@gmail.co		
IVIDUAL RIG	HTS								
G1. Immi	gration/Naturalization:	J	0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	on:	40		3	0		0	
G3. Other	r Individual Rights:	J	1		0	0		0	
CELLANEO	US								
H1. Estate	e Planning/Wills/Trusts:	Į.	12		2	1		0	
H2. Advar	nce Health Care Directives	s (AHCD):	0		1	0		0	
H3. Finan	icial Powers of Attorney:	J	9		4	1		1	
H4. Other	r Miscellaneous:	J	13		15	1		0	
т	OTAL CASES OPENED I	N QUARTER:	113	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
				TOTAL COL		TOTAL LIMITED	TOTAL LEG		
				AND AD\	/ICE	ADD. SERVICES	REPRESENTA	ATION	
					42			-	
			_		42	9		1	
т	TOTAL ESTIMATED CAS	SE WORK HOU	RS SPENT:	413	42	9		1	
1	TOTAL ESTIMATED CAS		RS SPENT:					1	
Т	TOTAL ESTIMATED CAS	OUTREACH	, r	EDUCATION AC	CTIVITIES C	DATA		1	
<b>T</b> Date	TOTAL ESTIMATED CAS	OUTREACH	/COMMUNITY E	EDUCATION AC	CTIVITIES D	DATA		Est.	
		OUTREACH	COMMUNITY E	EDUCATION AC	CTIVITIES D	DATA	Est # of		
	Location	OUTREACH INFORMA Type of Out	ATION ON SPEC reach Activity	EDUCATION AC	H ACTIVITIES C	DATA  JES  argeted By	Est # of People	Est.	
Date	Location (If Applicable)	INFORMA Type of Outr	ATION ON SPEC reach Activity	EDUCATION AC	H ACTIVITIES E Groups Ta Outreach	DATA  JES  argeted By	Est # of People Reached	Est. Hours	
Date 7/12/16	Location (If Applicable)	OUTREACH INFORMA Type of Outr  Presentation Senior Servi SCAMS, PO	ATION ON SPEC reach Activity on on SCAMS, Elderices in area	EDUCATION AC	H ACTIVITIES E Groups Ta Outreach	DATA DES argeted By dents n Patterson	Est # of People Reached	Est. Hours	
Date 7/12/16 9/29/16	Location (If Applicable)  Glenwood MHP  Patterson Sr. Ctr	OUTREACH INFORMA Type of Outr Presentation Senior Servi SCAMS, PO Sr. Law Pro	ATION ON SPEC reach Activity on on SCAMS, Elde ices in area	er Abuse, Senior Services	H ACTIVITIES E Groups Ta Outreach MHP resid	DATA  JES  argeted By  dents  n Patterson  tomers	Est # of People Reached	Est. Hours	
7/12/16 9/29/16 9/29/16	Location (If Applicable)  Glenwood MHP  Patterson Sr. Ctr F&M Bank Tuolumne DA's Office	OUTREACH INFORMA Type of Outr Presentation Senior Servi SCAMS, PO Sr. Law Pro Elder Abuse	n on SCAMS, Eldeices in area A's Elder Abuse, Sigect Services Task Force Meet	er Abuse, Senior Services	Groups Ta Outreach  MHP resid  Seniors ir  Bank Cus  Senior Wi	DATA  JES  argeted By  dents  n Patterson  tomers	Est # of People Reached  15  35	Est. Hours	
7/12/16 9/29/16 9/29/16	Location (If Applicable)  Glenwood MHP  Patterson Sr. Ctr F&M Bank Tuolumne DA's Office	OUTREACH INFORMA Type of Outr Presentation Senior Servi SCAMS, PO Sr. Law Pro Elder Abuse	ATION ON SPEC reach Activity on on SCAMS, Elde ices in area A's Elder Abuse, S	er Abuse, Senior Services	Groups Ta Outreach  MHP resid  Seniors ir  Bank Cus  Senior Wi	DATA  JES  argeted By  dents  n Patterson  tomers	Est # of People Reached  15  35	Est. Hours	
7/12/16 9/29/16 9/29/16 9/27/16	Location (If Applicable)  Glenwood MHP  Patterson Sr. Ctr F&M Bank Tuolumne DA's Office	Presentation Senior Serving SCAMS, POR Sr. Law Proger Elder Abuse	reach Activity on on SCAMS, Elderices in area A's Elder Abuse, Siject Services Task Force Meet	er Abuse, Senior Services ting S IN THE QUA	Groups Ta Outreach  MHP resid  Seniors ir Bank Cus  Senior Wo	DATA  JES  argeted By  dents  n Patterson  tomers  orkers	Est # of People Reached  15  35	Est. Hours	
7/12/16 9/29/16 9/29/16 9/27/16	Location (If Applicable)  Glenwood MHP  Patterson Sr. Ctr F&M Bank Tuolumne DA's Office  TOTAL # OF SI	Presentation Senior Serving SCAMS, POR St. Law Proger Elder Abuse	reach Activity on on SCAMS, Elderices in area A's Elder Abuse, Siject Services Task Force Meet	EDUCATION ACTION	Groups Ta Outreach  MHP resid  Seniors ir  Bank Cus  Senior Wo  RTER:	DATA  JES  argeted By  Jents  Patterson  tomers  orkers  4  9	Est # of People Reached  15  35	Est. Hours	
7/12/16 9/29/16 9/29/16 9/27/16	Location (If Applicable)  Glenwood MHP  Patterson Sr. Ctr F&M Bank Tuolumne DA's Office  TOTAL # OF SI	Presentation Senior Serving SCAMS, POR St. Law Proger Elder Abuse	reach Activity  on on SCAMS, Elderices in area  A's Elder Abuse, Sigect Services  Task Force Meet  EACH ACTIVITIE  ACTIVITY HOUR	EDUCATION ACTION	Groups Ta Outreach  MHP resid  Seniors ir  Bank Cus  Senior Wo  RTER:	DATA  JES  argeted By  dents  n Patterson  tomers  orkers  4  9	Est # of People Reached  15  35	Est. Hours  2  3 1 3	

Fiscal Year: 2016-2017

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsjoyce@gmail.com

2

9/8/16 DEWZ Restaurant POA's and Elder Abuse Trust & Estate Section of the Bar 35 2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 1

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 ext. 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central Calfornia Legal Services County(ies): Merced

Provider Contact Name: *Michael Neham* Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter: 70

Total Cases Closed in Quarter: 75

Total Units of Service for Quarter (Unit=1 Hour): 815

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 18 Two or More Races: 65-74: 31 Caucasian: 50 75-84: African American: 12 3 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 3 Total: 70 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 29 Chinese: Female: 41 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 70 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 30 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 39 Institutionalized: Samoan: 0 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 0 Limited English: 12 Race Unknown/Some Other Race: 15 Client Declined to Provide Information: Rural: 2 0 Greatest Economic Need (Minority): Total: 70 12 Greatest Economic Need (Non-Minority): 30 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 1

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 ext. 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central Calfornia Legal Services County(ies): Merced

Provider Contact Name: *Michael Neham* Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	2	1	2	0		
A2. Contracts/Warranties:	2	2	0	0		
A3. Other Consumer/Finance:	0	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	5	1	1	0		
D2. Medicare:	4	0	1	1		
D3. Other Health/Community Based Care:	6	3	1	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	16	18	3	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	1		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	4	3	1	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	2	1	0		

Fiscal Year: 2016-2017

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PSA: <i>31</i>	AAA Name: <i>Me</i>	rced County A	Area Agency on A	ging			
AAA Contact Nan	me: <i>Jaz Chima</i>		AAA (	Contact Phone: 209-385	5-3000 ext. 5699	AAA Contact Email: jch	nima@hsa.co.merced.ca.us
Provider N	ame: Central Calforni	ia Legal Servi	ces	Co	unty(ies): Merced		
Provider Co	ontact Name: Michael N	leham	Provid	der Contact Phone: 209-7	723-5466 Merced / 559	Provider Contact Email	: mneham@centralcallegal
INDIVIDUAL RIGH	TS						
G1. Immigr	ation/Naturalization:		0	0	0	0	
G2. Elder Al	buse/Neglect/Exploitatio	n:	7	3	3	1	
G3. Other I	ndividual Rights:		1	1	0	0	
MISCELLANEOUS	8						
H1. Estate I	Planning/Wills/Trusts:		18	2	11	0	
H2. Advanc	e Health Care Directives	(AHCD):	7	1	5	0	
H3. Financia	al Powers of Attorney:	ļ	7	0	6	0	
H4. Other M	liscellaneous:		0	0	0	0	
тот	AL CASES OPENED IN	QUARTER:	81	TOTAL CASES CLOS	SED IN QUARTER BY (	CASE CLOSED CODE	
		r		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	1
				AND ADVICE	ADD. SERVICES	REPRESENTATION	<u>.</u>
				37	35	3	
то	TAL ESTIMATED CASI	E WORK HOU	RS SPENT:	808			
		OUTREACH	I/COMMUNITY ED	OUCATION ACTIVITIES I	DATA		
		INFORMA	ATION ON SPECIA	AL OUTREACH ACTIVIT	IES		
Date	Location	Type of Out	reach Activity		argeted By	Est # of Est.	
	(If Applicable)			Outreach		People Hours Reached	
7/15/2016	1640 N Street., Ste 200 Merced, CA 95348	Senior Lega	ll Clinic	Merced C	County Seniors	6 7.2	
	TOTAL # OF SP	ECIAL OUTRE	EACH ACTIVITIES	IN THE QUARTER:	1		
TOTAL ESTI	MATED # OF SPECIAL	OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	7		
TOTAI	L#OF COMMUNITY LE	GAL EDUCAT	ION PROGRAMS	IN THE QUARTER:	0		
	ATED # OF COMMUNIT				0		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831-755-3425 AAA Contact Email: murray-phillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 577

Total Cases Closed in Quarter: 631

Total Units of Service for Quarter (Unit=1 Hour): 1934

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 138 Two or More Races: 0 65-74: 262 Caucasian: 516 75-84: African American: 111 32 85+: Native American/Native Alaskan: 63 Asian/Pacific Islander Client Declined to Provide Information: 3 Total: 577 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 224 Chinese: 3 Female: 353 Filipino: 8 Client Declined to Provide Information: 0 Japanese: 5 Total: 577 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 30 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 101 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 17 2 Limited English: 69 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 5 Greatest Economic Need (Minority): Total: 7 577 Greatest Economic Need (Non-Minority): Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831-755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	8	3	0
A2. Contracts/Warranties:	14	6	9	0
A3. Other Consumer/Finance:	291	295	9	0
EMPLOYMENT				
B1. Discrimination:	2	1	1	0
B2. Other Employment:	2	1	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	19	4	3	1
C2. Conservatorship:	11	9	0	2
C3. Other Family:	1	3	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	1	3	1
D2. Medicare:	7	0	4	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	54	31	16	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	9	4	1
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	12	7	5	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	2	0	2	0
F4. Other Income Maintenance:	3	0	3	0

Fiscal Year: 2016-2017

Quarter: 1

PSA: 32

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831-755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

AAA Name: Monterey County Area Agency on Aging

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

#### **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 2 1 1 0 4 2 G2. Elder Abuse/Neglect/Exploitation: 10 4 25 G3. Other Individual Rights: 10 13 1 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 82 54 24 4 12 H2. Advance Health Care Directives (AHCD): 28 16 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 33 18 7 8 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 633 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 476 129 26

TOTAL ESTIMATED CASE WORK HOURS SPENT:

		INFORMATION ON SPECIAL OUTREA	CH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est People Ho Reached	st. ours
Jul-13	Salinas	Community Outreach – Farmers Market Coupon Distribution	Low Income Seniors	60	4
Aug-9	King City	Community Outreach – City Council Meeting Presentation	Residents of King City	20	3
Aug-19	Seaside	Stand Down For Homeless Vets -Legal Assistance	Seniors Homeless Vets	30	10
Sep-1	Monterey	Community Outreach – Senior Day Resource Fair	Monterey County Seniors	1100	30
Sep-2	Monterey	Community Outreach – Vet Connect Resource Fair	Monterey County Senior Vets	200	10
Sep-17	Monterey	City of Monterey Senior Fair	Seniors	100	10
Sept-18	Pacific Grove	Family Celebration of Seniors	Seniors	100	4
Sep-25	King City	64th Annual Golden Jubilee	So. County Seniors	170	6

Fiscal Year: 2016-2017

Quarter: 1

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831-755-3425 AAA Contact Email: murray-phillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

	Sep-27	Carmel	CF Annual Meeting	Seniors	110	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 81

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE						
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours			
Aug-9	King City	LSS Services & Senior Legal Issues	City Council Members	9 5			
Aug-23	Seaside	General legal	Attorneys	10 5			
Aug-25	Monterey Police Department – AM Shift	General legal	Police Officers	19 4			
Aug 25	Monterey Police Department – PM Shift	General legal	Police Officers	12 4			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

128

Total Unduplicated Client Count for Quarter: 121

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 908

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	38	Two or More Races:	0
65-74:	55	Caucasian:	98
75-84:	19	African American:	16
85+:	9	Native American/Native Alaskan:	2
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	121	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	38	Chinese:	0
Female:	83	Filipino:	0
Client Declined to Provide Information:	0	Japanese:	0
Total:	121	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	54	Vietnamese:	0
Homebound:	0	Guamanian:	0
Lives Alone:	68	Hawaiian:	0
Institutionalized:	1	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	6	Other Asian/Pacific Islander:	3
Limited English:	20	Race Unknown/Some Other Race:	2
Rural:	34	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	56	Total:	121
Greatest Economic Need (Non-Minority):	25		
Greatest Economic Need (Minority Status Unknow	vn): 0		

Fiscal Year: 2016-2017

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	12	9	1	1	
A2. Contracts/Warranties:	4	2	2	0	
A3. Other Consumer/Finance:	6	4	2	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	2	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	2	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	1	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	28	24	4	7	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	8	2	0	
E3. Other Housing:	14	17	0	0	
INCOME MAINTENANCE					
F1. Social Security:	11	7	2	0	
F2. Supplemental Security Income (SSI):	9	2	6	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	3	2	0	0	

Fiscal Year: 2016-2017

Quarter: 1

Quarter. 1							
PSA: 33 AAA Name: Ker	n County Ag	ing & Adult Servic	ces				
AAA Contact Name: Mayte Olivas		AAA	Contact Phone	e: <b>661-868</b>	2-0938	AAA Contact Email: oli	vasm@co.kern.ca.us
Provider Name: Greater Bakersfi	eld Legal As	ssistance, Inc.		Co	unty(ies): <i>Kern</i>		
Provider Contact Name: Danita Me	lton	Provid	der Contact Ph	none: <i>661-3</i>	34-4669	Provider Contact Email:	dmelton@gbla.org
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:		0		0	0	0	
G2. Elder Abuse/Neglect/Exploitation	n:	6		4	1	3	
G3. Other Individual Rights:		6		4	0	0	
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:		2		2	0	0	
H2. Advance Health Care Directives	(AHCD):	1		0	1	0	
H3. Financial Powers of Attorney:		5		1	4	0	
H4. Other Miscellaneous:		0		0	0	0	
TOTAL CASES OPENED IN	QUARTER:	121	TOTAL CA	SES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
			TOTAL COL	-	TOTAL LIMITED	TOTAL LEGAL	
			AND AD\	/ICE	ADD. SERVICES	REPRESENTATION	
				92	25	11	
TOTAL ESTIMATED CASE	WORK HOU	JRS SPENT:	893				
	OUTREACH	H/COMMUNITY ED	DUCATION AC	TIVITIES D	)ATA		
	INFORM	ATION ON SPECIA	AL OUTREAC	H ACTIVITI	ES		
Date Location		treach Activity			argeted By	Est # of Est.	
(If Applicable)	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,		Outreach		People Hours Reached	
8/4/2016 Taft, CA		nformation about se			vice Providers of Kern	50 3	
		y GBLA's Seniors La nip Caregiver Projec		County's	Senior Population		
	distributed	brochures for both					
0/0/2015		orative Meeting.		OIL C			
9/8/2016 Bakersfield, CA		nformation about se y GBLA's Seniors La			vice Providers of Kern Senior Population	18 2.5	
		nip Caregiver Projec		,			
		brochures at the R eds Collaborative M					
9/20/16 Lake Isabella, CA	Provided in	nformation about se	ervices	Kern Cou	nty's Senior Population	5 7.5	
,		y GBLA's Seniors La		-		,	
		nip Caregiver Project brochures for both					
		lla Family Resource					

Fiscal Year: 2016-2017

Quarter: 1

PSA: 33	AAA Name: Ker	n County Aging & Adult Services		
AAA Contact Name:	Mayte Olivas	AAA Contact Phone	e: <b>661-868-0938</b>	AAA Contact Email: olivasm@co.kern.ca.us
Provider Name	e: Greater Bakersf	ield Legal Assistance, Inc.	County(ies): Kern	
Provider Contac	ct Name: <i>Danita Me</i>	Provider Contact Ph	none: <i>661-334-4669</i>	Provider Contact Email: dmelton@gbla.org
9/22/2016 Ba	kersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veterans Collaborative	Other Service Providers of Kern County's Senior Population	75 2
TOTAL ESTIMAT		ECIAL OUTREACH ACTIVITIES IN THE QUA OUTREACH ACTIVITY HOURS IN THE QUA		
TOTAL # C	OF COMMUNITY LE	GAL EDUCATION PROGRAMS IN THE QUA	RTER: 0	
TOTAL ESTIMATE	D # OF COMMUNIT	Y LEGAL EDUCATION HOURS IN THE QUA	RTER: 0	